

Ian Ayres

Yale Law School
PO Box 408415
New Haven, CT 06520-8415
(203) 432-7101
(203) 432-4769 (fax)

15 Loomis Place
New Haven, CT 06511
(203) 624-5654
ian.ayres@yale.edu

Sign Up For "more Ayres spam" (regular emails with abstracts and links to my writing) [here](#), or you can unsubscribe [here](#).

Downloadable Publications

Public Radio Commentary for Marketplace (with Barry Nalebuff):

Cellphone Sleuth (Aug. 20, 2004) (*Real Audio*).

A Donation Booth? (June 23, 2004) (*Real Audio*).

Say Goodbye to TIVO (June 9, 2004) (*Real Audio*).

Using Iraq to Undermine OPEC (April 6, 2004) (*Real Audio*).

Benefits of Non-Transparency (Feb. 23, 2004) (*Real Audio*).

Who's Right? (Nov. 10, 2003) (*Real Audio*).

Blackboxes for Cars (Sept. 16, 2003) (*Real Audio*).

Sarbanes/Oxley's First Birthday (July 30, 2003) (*Real Audio*).

Pay Per Mile Auto Insurance (Feb. 25, 2003) (*Real Audio*).

Spoiling Spam (Dec. 24, 2002) (*Real Audio*).

Virtual Strikes (Oct. 4, 2002) (*Real Audio*).

Disclosing' hidden fees to consumers (Aug. 28, 2002) (*Real Audio*).

An alternative to expensing stock options (July 24, 2002) (*Real Audio*).

Why Not? A Bi-Monthly Column: in Forbes (with Barry Nalebuff). A column of ideas to improve business, government and everyday life:

Throwaway Tickets 52 (August 18, 2004)

Dialing for Thieves 76 (April 19, 2004)

Don't Sell Us Short 56 (Feb. 2, 2004)

It Beats a CD 160 (Dec. 8, 2003)

Blackbox for Cars 125 (August 11, 2003)

An Educated Consumer 95 (June 09, 2003)

Make Car Insurance Fairer 154 (March 17, 2003)

The Virtues of a Virtual Strike (Nov. 25, 2002)

Price-Protect Your Home (Sept 16, 2002)

Opt-Out Advertising (June 20, 2002)

A Community of Ideas 173 (May 9, 2002)

If Telemarketers Paid For Your Time, *Forbes* (April 15, 2002)

Guestblogger for Balkinization.

Optimal Two Stage Committee Voting Rules, (working paper 2004) (with Colin Rowat and Nasser Zakariya).

Instantaneous Liability Rule Auctions: The Continuous Extention of Higher-Order Liability Rules, (working paper 2004) (with Sergey I. Knysh and Paul M. Goldbart)

To Insure Prejudice: Racial Disparities in Taxicab Tipping, *Yale Law Journal* (forthcoming 2005) (with Fred Vars and Nasser Zakariya).

The Inclusive Command: Voluntary Integration of Sexual Minorities into the U.S. Military, *Michigan Law Review* (forthcoming, 2005) (with Jennifer Gerarda Brown).

A Separate Crime of Reckless Sex, *University of Chicago Law Review* (forthcoming 2005) (with Katharine Baker). (stata do file) (stata log file) (stata data file)

Racial Disparities in Taxicab Tipping, working paper (Aug 22, 2004) (with Fred Vars and Nasser Zakariya).

Discrimination in Consummated Car Purchases, in *Handbook on Employment Discrimination Research: Rights and Realities* (forthcoming, Kluwer Academic Press 2005).

Encouraging Suggestive Behavior, *Harvard Business Review* 18 (December 2004), reprint F0412C (with Barry Nalebuff).

Should Heterosexuals Boycott Marriage?, *Issues in Legal Scholarship* (2004): Article 2. <http://www.bepress.com/ils/iss5/art2> (with Jennifer Gerarda Brown).

Promissory Fraud Without Breach, 2004 *Wisconsin Law Review* 507 (2004) (with Gregory Klass).

Straightforward: Mobilizing Heterosexual Support for Gay Rights (forthcoming *Princeton University Press* 2005) (with Jennifer Gerarda Brown).

Insincere Promises: The Law of Misrepresented Intent (forthcoming *Yale University Press* 2005) (with Gregory Klass).

Anonymously Yours, *Worth* 32 (November 2004).

Microsoft I: A Remedy Worthy of Solomon, *International Herald Tribune* (Oct. 11, 2004) (with Barry Nalebuff).

Going, Going, Google, *The Wall Street Journal* A12 (August 20, 2004) (with Barry Nalebuff).

Three Tests for Measuring Unjustified Disparate Impacts in Organ Transplantation: The Problem of "Included Variable Bias", (forthcoming *Perspectives in Biology and Medicine*).

Optional Law: Real Options in the Structure of Legal Entitlements (forthcoming *University of Chicago Press*, 2005) (STATA dataset) (STATA do file).

The Wrong Ticket to Ride, *New York Times* A29 (March 24, 2004) (with Barry Nalebuff).

Principled Problem Solving: Letting Constraints Filter and Guide Your Thinking Can Often Be the Best Way to Reach Truly Creative Solutions, 14 *Scientific American Mind* 96 (2004).

System Down: McCain-Feingold Helped Doom the Current Model of Public Financing for Campaigns, Fixing it will Take Some Imagination, *The American Prospect On Line* (Dec. 12, 2003) (with Bruce Ackerman).

Why Legislating Low Tuitions for State Colleges is a Mistake: They Just Subsidize the Rich, *Writ Findlaw's Legal Commentary* (October 30, 2003) (with Aaron Edlin).

In Praise of Honest Pricing, 45 *MIT Sloan Management Review* 24 (Fall 2003)(with Barry Nalebuff).

Want to Call Me? Pay Me!, *Wall Street Journal* A24 (Oct. 8, 2003) (with Barry Nalebuff).

Dialing for Dollars, *New York Times* A29 (Sept. 30, 2003).



Why Not?: How to Use Everyday Ingenuity to Solve Problems Big and Small (*Harvard Business School Press* 2003) (with Barry Nalebuff). **Buy a copy.** also translated in Portugese ("Voce Pode Tudo," Negocio Editora).

Read the *New York Times* review: "Daredevil Ideas from the 'Anti-Dilberts'"

Read my high school's coverage of a Why Not talk: Finding Solutions in Search of Problems

Various Other Reviews

Book Excerpt: Ideas Waiting to Happen, *Forbes* 127 (Oct. 27 2003) (with Barry Nalebuff).

Book Excerpt: A Role on the Board for the 'Loyal Opposition,' Directors & Boards 32 (Fall 2003) (with Barry Nalebuff).

Book Excerpt: Problem Solving: What Would Croesus Do?, *Darwin* (Nov, 2003).

"Is Legal Creativity Possible," Olin Lecutre, University of Michigan Law School (Sept. 11, 2003) ([Video clip](#))

Bloomberg TV Interview (Oct. 25, 2003) ([Video clip](#))

NPR Weekend Edition Interview (Nov. 1, 2003) ([Audio clip](#))



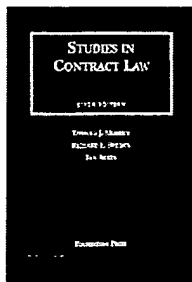
Post Your Own "Why Not" Idea to our webboard for possible inclusion in our next column or see a list of other "Why Not" ideas at [Forbes](#). Read a [law school article](#) about the Why Not? project.

Making Ideas Take Flight, *Business 2.0* 133 (Oct. 2003) (with Barry Nalebuff).

The New Paradigm Revisited, 91 *California Law Review* 743 (2003) (with Bruce Ackerman) (response to [The Brennan Center Jorde Symposium Issue on Bruce Ackerman & Ian Ayres, Voting With Dollars: A New Paradigm for Campaign Finance Reform](#), 91 *California Law Review* 641 (2003)).

Is Discrimination Elusive?, 55 *Stanford Law Review* 2419 (2003) (response to book review symposium on Ian Ayres, [Pervasive Prejudice?: Unconventional Evidence of Race And Gender Discrimination](#) (2002) and [Crossroads, Directions, And a New Critical Race Theory](#) (2002, Francisco Valdes, Jerome McCristal Culp & Angela P. Harris, eds.)).

Exactly Who's In the Right in This Labor Dispute?, *Yale Daily News* 2 (Sept. 4, 2003) (with Barry Nalebuff).



Studies in Contract Law (6th edition, *Foundation Press*, 2003) (with Edward J. Murphy & Richard E. Speidel). [Buy a copy](#).

Patriot Dollars Put Money Where the Voters Are, *L.A. Times* at 15 (July 17, 2003) (with Bruce Ackerman).

Why a New Paradigm?, 37 *University of Richmond Law Review* 1147 (2003) (with Bruce Ackerman) (response to book review symposium on Bruce Ackerman and Ian Ayres's *Voting With Dollars: A New Paradigm for Campaign Finance Reform*, 37 *University of Richmond Law Review* 935 (2003)).

Charity Begins At Schedule A, *New York Times*, p. A21, col. 1 (April 15, 2003) (with Barry Nalebuff).

Valuing Modern Contract Scholarship, 112 *Yale Law Journal* 881 (2003).

Shooting Down the More Guns, Less Crime Hypothesis, 55 *Stanford Law Review* 1193 (2003) (with John J. Donohue III) (Stata datasets and do files)

The Latest Misfires in Support of the More Guns, Less Crime Hypothesis, 55 *Stanford Law Review* 1371 (2003) (with John J. Donohue III) (Stata do files)

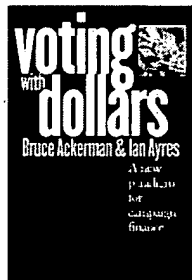
Correlated Values in the Theory of Property and Liability Rules, 32 *Journal of Legal Studies* 121 (2003) (with Paul Goldbart).

Marketing Privacy: A Solution for the Blight of Telemarketing (and Spam and Junk Mail), 20 *Yale Journal on Regulation* 77 (2003) (with Matthew Funk). ([pdf version](#))

Outcome Tests of Racial Disparities in Police Practices, 4 *Journal of the Justice Research & Statics Association* 131 (2002).

Campaign Reform's Worst Enemy, *New York Times*, p. A19, col. 2 (July 6, 2002) (with Bruce Ackerman).

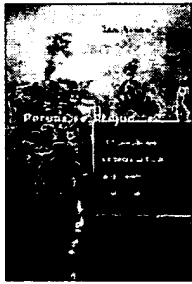
A Viable Alternative to Breaking up Microsoft: Compulsory Licensing That Would Make Microsoft Compete With Its Past Self, *Writ Findlaw's Legal Commentary* (April 10, 2002) (with Aaron Edlin)



Voting with Dollars: A New Paradigm for Campaign Finance (with Bruce Ackerman) (Yale University Press 2002). [Buy a copy](#).

Internalizing Outsider Trading, 101 *Michigan Law Review* 313 (2002) (with Stephen Choi).

Optimal Delegation and Decoupling in the Design of Liability Rules, 100 *Michigan Law Review* 1 (2001) (with Paul Goldbart).



Pervasive Prejudice?: Non-Traditional Evidence of Race and Gender Discrimination (University of Chicago Press 2001). Buy a copy.

Connecticut's Speeder-Friendly Crackdown, *New York Times*, p. A19, col. 2 (August 31, 2001) (with Barry Nalebuff).

Should Campaign Donors Be Identified?, 24 *Regulation* 12 (Summer 2001), excerpted as *A Real Solution: Make Donors Anonymous*, *National Review Online* (July 12, 2001).

A Dilution Mechanism for Valuing Corporations in Bankruptcy 111 *Yale Law Journal* 83 (2001) (with Barry E. Adler).

Substitutes for Insider Trading, 54 *Stanford Law Review* 235 (2001) (with Joe Bankman).

Using Public Affirmative Action to Remedy Private Discrimination (with Frederick E. Vars) Chapter 2 in *NYU Working Papers on Labor and Employment Law: 1998-1999* 35 (2001).

Why Telemarketers Should Pay Us, *Hartford Courant*, p. A15, col. 3 (May 10, 2001) (with Matthew Funk).

Lectures vs. Laptops, *New York Times*, p. A25, col. 2 (March 20, 2001).

Monetize Labor Practices, 26 *Boston Review* 18 (February-March 2001).

2000 Monsanto Lecture in Tort Reform and Jurisprudence: Using Tort Settlement To Cartelize, 34 *Valparaiso University Law Review* 595 (2000).

Disclosure versus Anonymity In Campaign Finance, in *Designing Democratic Institutions*, XLII *NOMOS* 19 (Ian Shapiro & Stephen Macedo, eds.2000).

Economics of Affirmative Action, in 2 *Encyclopedia of the American Constitution* 848 (Leonard W. Levy & Kenneth L. Karst, eds., 2d ed. 2000)

Empire or Residue: Competing Visions of the Contractual Canon, in *Legal Canons* 47 (J.M. Balkin and S. Levinson, eds.) (2000).

Threatening Inefficient Performance, 44 *European Economic Review* 818 (2000) (with Kristin Madison).

Determinants of Citations to Articles in Elite Law Review, 29 *Journal of Legal Studies* 427 (2000) (with Fredrick E. Vars).

Taking Issue With Issue Advocacy, 85 *Virginia Law Review* 1793 (1999).

Nondiscretionary Concealed Weapons Laws: A Case Study of Statistics, Standards of Proff and Public Policy, 1 *American Law and Economics Review* 436 (1999) (with John J. Donohue III).

Threatening Inefficient Performance of Injunctions and Contracts, 148 *University of Pennsylvania Law Review* 45 (1999) (with Kristin Madison).

The Employment Contract, 8 *Kansas Journal of Law and Public Policy* 71 (1999) (with Stewart Schwab).

Why Prosecute Linda Tripp?, *New York Times* A17, col. 1 (August 10, 1999).

Comment [on "The Tobacco Deal" by Jeremy Bulow & Paul Klemperer], in *Brookings Papers on Economic Activity: Microeconomics* 395 (1998).

Eroding Entitlements as Litigation Commitment, 66 *University of Chicago Law Review* 836 (1999).

Majoritarian v. Minoritarian Defaults, 51 *Stanford Law Review* 1591 (1999) (with Robert Gertner).

1998 Ladd Lecture: Empire or Residue: Competing Visions of the Contractual Canon, 26 *Florida State Law Review* 897 (1999).

Discrediting the Free Market, 66 *University of Chicago Law Review* 273 (1999).

Limiting Patentees' Market Power Without Reducing Innovation Incentives: The Perverse Benefits of Uncertainty and Non-Injunctive Remedies, 97 *Michigan Law Review* 985 (1999) (with Paul Klemperer).

When Does Private Discrimination Justify Public Affirmative Action?, 1998 *Columbia Law Review* 1577 (1998) (with Fredrick E. Vars).

1998 Monsanto Lecture in Tort Reform and Jurisprudence: Protecting Property With Puts, 32 *Valparaiso University Law Review* 793 (1998).

"Pro-competitive Executive Compensation" as a Condition for Approval of Mergers that Simultaneously Exploit Consumers and Enhance Efficiency, 19 *Canadian Competition Record* 18 (Spring 1998) (with Stephen F. Ross).

The Donation Booth: Mandating Donor Anonymity to Disrupt the Market for Political Influence, 50 *Stanford Law Review* 837 (1998) (with Jeremy Bulow) republished as *La Donacion Secreta: Evitar que los candidatos sepan quienes son sus donantes permite desaticular el trafico de influencias*, 83 *Estudios Publicos* 67 (2001)..

Measuring the Positive Externalities from Unobservable Victim Precaution: An Empirical Analysis of Lojack, 113 *Quarterly Journal of Economics* 43 (1998) (with Steven D. Levitt).

Default Rules for Incomplete Contracts, *The New Palgrave Dictionary of Economics and the Law*, Vol. A-D 585 (Peter Newman, ed., 1998).

Remedying Private Discrimination: Following the 'Anderson' Model, *Los Angeles Times* M2, col. 3 (April 26, 1998).

Three Proposals To Harness Private Information in Contract, 21 *Harvard Journal of Law and Public Policy* 135 (1997).

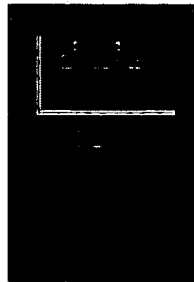
The Twin Faces of Judicial Corruption: Extortion and Bribery, 74 *Denver University Law Review* 1231 (1997).

The Donation Booth, 22 *Boston Review* 26 (December-January 1997-98) (with Jeremy Bulow), reprinted in 47 *Yale Law Report* 62 (2000) and *The News-Gazette*, B1 (Sept. 27, 1998).

Breaking Windows: Why the Justice Department Should Go After the Microsoft Monopoly, *The New Republic* 18 (Nov. 17, 1997).

Never Confuse Efficiency With A Liver Complaint, 1997 *Wisconsin Law Review* 503 (1997).

Common Knowledge As A Barrier to Negotiation, 44 *UCLA Law Review* 1631 (1997) (with Barry Nalebuff).



Studies in Contract Law (5th edition, *Foundation Press*, 1997) (with Edward J. Murphy & Richard E. Speidel). Buy a copy.

Car Buying, Made Simpler, *New York Times* F12 (April 13, 1997) (with Peter Schuck).

Legal Entitlements as Auctions: Property Rules, Liability Rules, and Beyond, 106 *Yale Law Journal* 703 (1997) (with Jack Balkin).

Narrow Tailoring, 43 *UCLA Law Review* 1781 (1996).

Pushing the Envelope: Antitrust Implications of the Envelope Theorem, 17 *Mississippi College Law Review* 21 (1996). See also *Electronic Discussion*, 17 *Mississippi College Law Review* 91, 93, 102 (1996).

Comment on Painter, 65 *Fordham Law Review* 201 (1996).

The Q-Word As Red Herring: Why Disparate Impact Liability Does Not Induce Hiring Quotas, 74 *Texas Law Review* 1485 (1996) (with Peter Siegelman).

Review, *Overcoming Law*, by Richard A. Posner, 40 *American Journal of Legal History* 371 (1996).

Pursuing Deficit Reduction Through Diversity: How Affirmative Action at the FCC Increased Auction Competition, 48 *Stanford Law Review* 761 (1996) (with Peter Cramton).

Supply Side Inefficiencies and Competitive Federalism, in *International Regulatory Competition and Coordination: Perspectives on Economic Regulation in Europe and the United States* (*Oxford University Press*, 1996) (McCahery, Baraton et al. eds.)

Distinguishing Between Consensual and Nonconsensual Advantages of Liability Rules, 105 *Yale*

Law Journal 235 (1995) (with Eric Talley).

Further Evidence of Discrimination in New Car Negotiations and Estimates of Its Cause, 94 *Michigan Law Review* 109 (1995). [[Zipped Wordperfect File](#)]

Review, *The Limits of Freedom of Contract*, by Michael J. Trebilcock, 33 *Journal of Economic Literature* 865 (1995).

Aid Diversity, and the Treasury, *New York Times* F13 (May 21, 1995) (with Peter Cramton).

HLA Matching in Renal Transplantation, 332 *The New England Journal of Medicine* 752 (1995) (with Robert Gaston and Mark Deierhoi).

Solomonic Bargaining: Dividing A Legal Entitlement To Facilitate Coasean Trade, 104 *Yale Law Journal* 1027 (1995) (with Eric Talley).

Supply-Side Inefficiencies in Corporate Charter Competition: Lessons from Patents, Yachting and Bluebooks, 43 *Kansas Law Review* 541 (1995).

Race and Gender Discrimination in Negotiation For the Purchase of a New Car, 84 *American Economic Review* 304 (1995) (with Peter Siegelman).

Alternative Grounds: Epstein's Discrimination Analysis in Other Market Settings, 31 *University of San Diego Law Review* 67 (1994).

A Market Test for Race Discrimination in Bail Setting, 46 *Stanford Law Review* 987 (1994) (with Joel Waldfoegel).

Racial Equity in Renal Transplantation: The Disparate Impact of HLA-Based Allocation, 270 *Journal of American Medical Association* 1352 (1993) (with Robert Gaston, Laura Dooley and Arnold Diethelm). *Response to letters-to-the-editors*, 271 *Journal of American Medical Association* 269 (1994).

Relational Investing And Agency Theory, 15 *Cardozo Law Review* 1033 (1994) (with Peter Cramton).

Economic Rationales For Mediation, 80 *Virginia Law Review* 323 (1994) (with Jennifer Brown).

Preliminary Thoughts on Optimal Tailoring of Contractual Rules, 3 *Southern California Interdisciplinary Law Journal* 1 (1993).

Mutual and Unilateral Mistake in Contract Law, 22 *Journal of Legal Studies* 309 (1993) (with Eric Rasmusen).

Unequal Racial Access to Kidney Transplantation, 46 *Vanderbilt Law Review* 805 (1993) (with Laura Dooley and Robert Gaston).

Making a Difference: The Contractual Contributions of Easterbrook and Fischel, 59 *University of Chicago Law Review* 1391 (1992), reprinted in 35 *Corporate Practice Commentator* 65 (1993).

Designing Responsive Regulatory Institutions, 2 *The Responsive Community* 41 (1992) (with John Braithwaite).

Price and Prejudice, *The New Republic* 30 (July 6, 1992).

Judging Close Corporations in the Age of Statutes, 70 *Washington University Law Quarterly* 365 (1992).

Partial Industry Regulation: A Monopsony Standard for Consumer Protection, 80 *California Law Review* 13 (1992) (with John Braithwaite).



Responsive Regulation: Transcending the Deregulation Debate (Oxford University Press 1992) (with John Braithwaite). **Buy a copy.**

Strategic Contractual Inefficiency and the Optimal Choice of Legal Rules, 101 *Yale Law Journal* 729 (1992) (with Rob Gertner).

The Possibility of Inefficient Corporate Contracts, 60 *Cincinnati Law Review* 387 (1991).

Three Approaches to Modelling Corporate Games: Some Observations, 60 *Cincinnati Law Review* 419 (1991).

Tripartism: Regulatory Capture and Empowerment, 16 *Law and Social Inquiry* 435 (1991) (with John Braithwaite).

Pregnant With Embarrassments: An Incomplete Theory of the Seventh Amendment, 26 *Valparaiso University Law Review* 385 (1991).

Back to Basics: Regulating How Corporations Speak to the Market, 77 *Virginia Law Review* 945 (1991).

Fair Driving: Gender and Race Discrimination in Retail Car Negotiations, 104 *Harvard Law Review* 817 (1991).

Optimal Pooling in Claims Resolution Facilities, 53 *Law and Contemporary Problems* 159 (1990).

"I'll Sell It To You at Cost:" Legal Methods to Promote Retail Markup Disclosure, 84 *Northwestern Law Review* 1047 (1990) (with F. Clayton Miller).

Analyzing Stock Lockups: Do Target Treasury Sales Foreclose or Facilitate Takeover Auctions?, 90 *Columbia Law Review* 682 (1990).

Playing Games with the Law, 42 *Stanford Law Review* 1291 (1990).

Unlocking the Stock Lockup in Mobil v. Marathon Oil, 1 *Journal of Merger and Acquisition Analysis* 37 (1990).

Filling Gaps in Incomplete Contracts: An Economic Theory of Default Rules, 99 *Yale Law Journal* 87 (1989) (with Robert Gertner).

Colleges in Collusion, *The New Republic* 19 (October 16, 1989).

A Private Revolution: Markovits and Markets, 64 *Chicago-Kent Law Review* 861 (1989).

The Economics of the Insurance Antitrust Suits: Toward an Exclusionary Theory, 63 *Tulane Law Review* 971 (1989) (with Peter Siegelman) reprinted 4 *National Insurance Law Review* 1 (1990) and 4 *Insurance Law Anthology* 501 (1989-1990).

Determinants of Airline Carrier Conduct, 8 *International Review of Law & Economics*, 187 (1988).

A Theoretical Fox Meets Empirical Hedgehogs: Competing Approaches to Accident Economics, 82 *Northwestern Law Review* 837 (1988).

Halfway Home, 13 *Law and Social Inquiry* 413 (1988).

How Cartels Punish: A Structural Theory of Self-Enforcing Collusion, 87 *Columbia Law Review* 295 (1987).

Posner's Symphony No. 3: Thinking About the Unthinkable, 39 *Stanford Law Review* 791 (1987) (with John Donohue).

Rationalizing Antitrust Cluster Markets, 95 *Yale Law Journal* 109 (1985).

FILE 'CONFSCI' ENTERED AT 12:10:51 ON 07 DEC 2004

L1 3655 S CHARGE OR BILL OR INVOICE
L2 1 S TELEMARKE? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()SOL
L3 3232 S CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTANCE
L4 426 S PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
L5 8846 S CONSUMER? OR USER OR USERS OR PARTY OR PARTIES OR CUSTOMER? O
L6 33839 S INFORMATION OR RULE? OR GUIDELINE? OR CONDITION? OR COST OR P
L7 0 S L2 AND L1
L8 0 S L2 AND L4

=> T L2 TOT BIB KWIC

L2 ANSWER 1 OF 1 CONFSCI COPYRIGHT 2004 CSA on STN
AN 93:5260 CONFSCI
DN 93005260
TI IDSN work-at-home **telemarketing** application
AU Simon, S.
CS AT&T Bell Lab., USA
SO IEE, Conference Services, Savoy Place, London WC2R 0BL, UK; Telephone:
071-240 1871 ext. 222; Telex: 261176 IEE LDN G; Fax: 071-497 3633,
Proceedings, IEE Conference Publication No. 357.
Meeting Info.: 922 0611: Second International Conference on Private
Switching Systems and Networks (9220611). London (UK). 23-25 Jun 1992.
Institution of Electrical Engineers.
DT Conference
FS DCCP
LA UNAVAILABLE
TI IDSN work-at-home **telemarketing** application

Set	Items	Description
S1	3534467	CHARGE OR BILL OR INVOICE
S2	47031	TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()- SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO- DIALER?
S3	7678569	CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA- NCE
S4	5281623	PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5	522	S1(5N)S2
S6	166	S5(5N)S3
S7	14	S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S8	14	RD (unique items)
S9	6	S8 NOT PY>2001

? show files

File 15:ABI/Inform(R) 1971-2004/Dec 06
(c) 2004 ProQuest Info&Learning

File 20:Dialog Global Reporter 1997-2004/Dec 07
(c) 2004 The Dialog Corp.

File 610:Business Wire 1999-2004/Dec 07
(c) 2004 Business Wire.

File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire

File 476:Financial Times Fulltext 1982-2004/Dec 07
(c) 2004 Financial Times Ltd

File 613:PR Newswire 1999-2004/Dec 06
(c) 2004 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 634:San Jose Mercury Jun 1985-2004/Dec 05
(c) 2004 San Jose Mercury News

File 624:McGraw-Hill Publications 1985-2004/Dec 06
(c) 2004 McGraw-Hill Co. Inc

9/3,K/1 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

02159471 72019300

Dial M for marketing

Webb, Cynthia D

Dallas Business Journal v24n37 PP: 27 Apr 27, 2001

ISSN: 0899-4129 JRNL CODE: DFW

WORD COUNT: 916

...TEXT: is causing concern in some quarters.

House Bill 472, also referred to as the "no- call bill ," if passed, will require **telemarketers** to display caller **information** and for the Public Utility Commission of Texas to quarterly update a list of individuals...

9/3,K/2 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

02120728 68610338

Giving promotions telecoms support

McLuhan, Robert

Marketing PP: 29-30 Feb 8, 2001

ISSN: 0025-3650 JRNL CODE: MAR

WORD COUNT: 1624

...TEXT: delay and assure them that their orders would be dealt with.

When it comes to **cost** , **telemarketers** normally **charge** on a per- call basis, taking into consideration the level of skills required, although some fixed fee may also...

9/3,K/3 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01364398 00-15385

Design for success

Mummert, Hallie

Target Marketing v20n2 PP: S1-S2 Feb 1997

ISSN: 0889-5333 JRNL CODE: ZIR

WORD COUNT: 990

...TEXT: to be determining what type of call center you're going to run.

According to **Bill** Clare, director of **marketing** , **call** center management division, at Executone **Information** Systems, companies setting up in-house call centers already have a call center of sorts...

9/3,K/4 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00600204 92-15377

A Software Approach to Reality-Based Customer Service

Goes, Art
Telemarketing Magazine v10n8 PP: 62-67 Feb 1992
ISSN: 0730-6156 JRNL CODE: TLM
WORD COUNT: 1858

...TEXT: can assign costs proportionally.

You can take this one step further: send business units a **bill**. Instead of a **cost** center, **telemarketing** becomes a **bill** -back center.

More critical to **call** center managers is call wrap-up's ability to register the nature of the call...

9/3,K/5 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

12524468 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Call Law Wont Harm West Virginias Telemarketing Industry, Lawmaker Says
Phil Kabler
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (CHARLESTON GAZETTE, W.VA)
August 23, 2000
JOURNAL CODE: KCGA LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 484

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Asked how much it would cost the division to create and maintain a do-not- **call** list, Miles said, "If they **charge** a **fee** to the **telemarketer** and to the consumer, it pays for itself."
In many of the states with such...

9/3,K/6 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00581756 20010906249B4075 (USE FORMAT 7 FOR FULLTEXT)
Cohen, Milstein, Hausfeld & Toll, P.L.L.C. Announces Class Action Lawsuit Against Citibank and Citigroup-Cardholders Pursue Class Action Lawsuit Against Citibank and Citigroup for Disclosing Credit Cardholders' Private Account...
Business Wire
Thursday, September 6, 2001 13:40 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 290

...wrongful disclosure of their credit cardholders' account information, telemarketers have received cardholders' private financial account **information** and security account **access** **information** which allows **telemarketers** to **charge** credit cardholders' accounts without their authorization.

The complaint charges Citibank and Citigroup with breach of...

Set	Items	Description
S1	3534467	CHARGE OR BILL OR INVOICE
S2	47031	TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()- SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO- DIALER?
S3	7678569	CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA- NCE
S4	5281623	PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5	522	S1(5N)S2
S6	166	S5(5N)S3
S7	14	S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S8	14	RD (unique items)
S9	6	S8 NOT PY>2001
S10	1009	S2(10N)S4
S11	190	S10(5N)(CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUST- OMER? ? OR INDIVIDUAL? ?)
S12	37	S11(10N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITI- ON? ? OR COST OR PRICE OR FEE OR AMOUNT)
S13	60	S11(S)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S14	55	RD (unique items)
S15	31	S14 NOT PY>2001

? show files

File 15:ABI/Inform(R) 1971-2004/Dec 06
(c) 2004 ProQuest Info&Learning

File 20:Dialog Global Reporter 1997-2004/Dec 07
(c) 2004 The Dialog Corp.

File 610:Business Wire 1999-2004/Dec 07
(c) 2004 Business Wire.

File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire

File 476:Financial Times Fulltext 1982-2004/Dec 07
(c) 2004 Financial Times Ltd

File 613:PR Newswire 1999-2004/Dec 06
(c) 2004 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 634:San Jose Mercury Jun 1985-2004/Dec 05
(c) 2004 San Jose Mercury News

File 624:McGraw-Hill Publications 1985-2004/Dec 07
(c) 2004 McGraw-Hill Co. Inc

15/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01827651 04-78642

Marketing resort timeshares: The rules of the game

Scavo, James J

St. John's Law Review v73n1 PP: 217-245 Winter 1999

ISSN: 0036-2905 JRNL CODE: SJLR

WORD COUNT: 13717

...TEXT: The Telemarketing Sales Rule prohibits deceptive and abusive practices by telemarketers.¹²³

The telemarketing sales rules require the telemarketer to make certain affirmative disclosures before a customer makes a payment.¹²⁴ The Federal Trade Commission went to great lengths to define payment with respect to...

...Trade Commission states that payment occurs when a customer divulges his or her credit card information.¹²⁷ Therefore, "a telemarketer or seller who fails to provide the disclosures until the consumer's payment information is in hand violates the Rule."¹²⁸

The required disclosures by telemarketers include: (a) the total cost and quantity of the...

15/3,K/2 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01754305 04-05296

Making the market work: Enhancing consumer sovereignty through the telemarketing sales rule and the distance selling directive

Rothchild, John

Journal of Consumer Policy v21n3 PP: 279-313 Sep 1998

ISSN: 0168-7034 JRNL CODE: JSP

ABSTRACT: The provisions of the Telemarketing Sales Rule, which the Federal Trade Commission promulgated in 1995 pursuant to the 1994 Telemarketing and Consumer Fraud and Abuse Prevention Act, are analyzed. A framework is proposed through which the Rule may be understood as embodying a regulatory strategy of controlling abusive telemarketing by enhancing the effectiveness of market forces. In particular, the Rule works by improving the quantity and quality of information flowing to consumers, preventing the occurrence of transactions that the consumer does not truly intend, preventing telemarketers from evading the effects of market forces governing availability of payment mechanisms, and enhancing the effectiveness of the contract regime. The same framework is applied to...

15/3,K/3 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01690744 03-41734

Do-not-call legislation across the nation

Cerasale, Jerry

Telemarketing & Call Center Solutions v16n10 PP: 148-151 Apr 1998
ISSN: 0730-6156 JRNL CODE: TLM
WORD COUNT: 1423

...TEXT: Protection to establish a list of telephone customers who do not wish to receive unsolicited **telephone solicitation** calls. **Consumers** may be placed on the list upon **payment** of an initial **fee** of \$10 and an annual renewal **fee** of \$5. The list must be updated quarterly. List brokers are required to delete those...

15/3,K/4 (Item 4 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01496658 01-47646

Recent developments in telemarketing regulation

Cain, Rita Marie

Journal of Public Policy & Marketing v15n1 PP: 135-141 Spring 1996

ISSN: 0743-9156 JRNL CODE: JMP

WORD COUNT: 6015

...TEXT: authorization from the consumer. This proposal responded to the increased use of demand drafts for **payment**. In **telemarketing** scams, unwitting **consumers** give out bank account numbers to fraudulent sellers. The alleged seller then presents the demand...

... was on the increase, because security in the credit card systems had tightened (Telemarketing Sales **Rule** 1995c, p. 43850). Despite the obvious potential for (and actual) abuse of the demand instrument...

... it unduly burdened "legitimate industry's non-deceptive use of various payment systems" (Telemarketing Sales **Rule** 1995b, p. 30414). In the second proposed **rule**, the written authorization requirement was completely dropped. The Commission claimed its general prohibition against "making..."

... consumers' money through false and misleading statements regardless of the payment system used" (Telemarketing Sales **Rule** 1995b, pp. 30413-14).

Consumer advocates, banking groups, and state law enforcement countered the FTC...

15/3,K/5 (Item 5 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01434654 00-85641

The advantages of electronic payment

Loucks, John

Telemarketing & Call Center Solutions v15n10 PP: 26, 130 Apr 1997

ISSN: 0730-6156 JRNL CODE: TLM

WORD COUNT: 963

...TEXT: that the check will be returned and the order will never be paid.

Other Electronic Payment Options

Electronic checks are faster than traditional checks. The **telemarketer** takes the **customer's** checking account **information** over the phone and

then sends it to the vendor to print a check. However...

15/3,K/6 (Item 6 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01284479 99-33875
Enforcement and education impact consumer fraud
Schachter, John
Credit World v85n1 PP: 30-32 Sep/Oct 1996
ISSN: 0011-1074 JRNL CODE: CW
WORD COUNT: 1166

...TEXT: determined to protect and defend with actions such as those we are undertaking."

Most advance- **fee** loan **telemarketers** get **consumers** to **pay** the upfront **fee** by persuading the consumers that they are certain or nearly certain to receive loans. The...

... a refund in the unlikely event that a loan is not forthcoming. After paying the **fee**, however, consumers either never hear from the telemarketer again or they get a form letter from a "turndown room" that their credit has been denied. Advance- **fee** loan schemes often are advertised in the classified sections of daily newspapers, including USA Today...

15/3,K/7 (Item 7 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01257902 99-07298
After the commercial airs
Mummert, Hallie
Target Marketing v19n7 PP: 66-67 Jul 1996
ISSN: 0889-5333 JRNL CODE: ZIR
WORD COUNT: 1457

...ABSTRACT: direct response television (DRTV) campaign. When potential customers call, you need to be ready - with **telemarketing** service representatives, **payment** options, fulfillment and **customer** service. An experienced **telemarketing** agency should be able to walk through your campaign with you to anticipate what kind...

... database to track supplies. Electronic data interchange (EDI) with telemarketing vendors provides up-to-date **information** on incoming orders. When it is time to get paid, the telemarketing agency sends the payment **information** via EDI to the fulfillment company.

15/3,K/8 (Item 8 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01248059 98-97454
Tips to take advantage of electronic payments
Weiss, David

Telemarketing & Call Center Solutions v14n11 PP: 26-30+ May 1996
ISSN: 0730-6156 JRNL CODE: TLM
WORD COUNT: 2053

ABSTRACT: There are several methods for direct marketers and **telemarketers** to obtain **payment** from their **customers**. Accepting checks over the telephone has become one of the fastest-growing payment options for...

... services, modem transmission and bank delivery. Meanwhile, companies need to know how the Telemarketing Sales **Rule**, 16CFR Part 310 pertains to the use of electronic payments by telemarketers. The **rule** mandates specific **guidelines** for the use of pre-authorized drafts, making it unlawful to obtain or submit for...

...TEXT: pocket (A) to your bank account (B).

There are several methods for direct marketers and **telemarketers** to obtain **payment** from their **customers**. For the last several years, obtaining your customer's credit card number has been the...

... because consumer debt is at an all-time high and consumers are continually bombarded with **information** suggesting they do not give out their credit card number over the phone.

The New...

15/3,K/9 (Item 9 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01220185 98-69580
World class telemarketing: Managing and motivating phone reps
Reichley, Kevin R
Direct Marketing v59n1 PP: 44-47 May 1996
ISSN: 0012-3188 JRNL CODE: DIM
WORD COUNT: 2555

...TEXT: for most improvement from an existing baseline measurement. They can be designed to recognize and **pay individuals**, as well as groups or teams, within a **telemarketing** group. Contests can be a very effective way to increase short-term motivation; however, certain **rules** must be followed to ensure successful contests.

First, prizes must be meaningful in light of...

15/3,K/10 (Item 10 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01155663 98-05058
PC-based telephony solution highlights recording and management
Anonymous
Telemarketing & Call Center Solutions v14n6 PP: SS22 Dec 1995
ISSN: 0730-6156 JRNL CODE: TLM
WORD COUNT: 451

...TEXT: Abuse Act, for which enforcement commences January 1, 1996. According to Kuhn, "The Telemarketing Sales **Rule** ...states that many categories of telemarketing activities must be recorded. These categories

include any conversation in which a **customer** authorizes a **telemarketer** to withdraw **payment** directly from his or her bank account."

In addition, all telephone calls initiated by a...

15/3,K/11 (Item 11 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01114996 97-64390

Electronic payment systems: What all marketers need to know

Weiss, David

Telemarketing v14n3 PP: 106-109 Sep 1995

ISSN: 0730-6156 JRNL CODE: TLM

WORD COUNT: 2008

TEXT: Direct marketers and telemarketers spend a tremendous **amount** of time contemplating the subtle differences between headset manufacturers, ergonomically correct chairs, call centers, and...

... not collect payment for goods or services, those decisions may have little importance. Ask any **telemarketing** manager or controller and you will find that collecting **payment** from your **customers** is the single most important part of any marketing program.

Over the years, marketers have...

15/3,K/12 (Item 12 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01084494 97-33888

Dialing for dollars

Green, Matthew W Jr

Rural Telecommunications v14n4 PP: 10-11 Jul/Aug 1995

ISSN: 0744-2548 JRNL CODE: RTC

WORD COUNT: 266

ABSTRACT: The Federal Trade Commission recently realized that had it adopted its original **rules** for legislation to thwart telemarketing fraud, many legitimate businesses, such as telcos peddling custom-calling features, might have ended up on the wrong side of the law. The original **rules** stated that telemarketers could not call the same person back to sell the same product...

... required a consumer's written permission to draw money from a checking account, and prevented **telemarketers** from sending couriers to **consumers** homes to collect **payment**.

...TEXT: required a consumer's written permission to draw money from a checking account, and prevented **telemarketers** from sending couriers to **consumers** homes to collect **payment**. According to the Washington Post, after receiving comments from 300 businesses and trade associations, the FTC decided to revamp its **rules** because the originals would have incriminated many legitimate businesses.

"Insurance companies and heating and air...

15/3,K/13 (Item 13 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01055134 97-04528
FTC revises proposed rules for telemarketing
Hernandez, Debra Gersh
Editor & Publisher v128n25 PP: 76-81 Jun 24, 1995
ISSN: 0013-094X JRNL CODE: EDP
WORD COUNT: 1621

...TEXT: for these disclosures to be made orally or in writing before payment is made.

A rule that would have banned courier pickups of payment from customers contacted through telemarketing was another issue of great concern to the newspaper industry, whose carriers often make door...

15/3,K/14 (Item 14 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00928170 95-77562
Computer/telephone marriage generating a busy signal for VARs
Trowbridge, Dave
Computer Technology Review v14n9 PP: 1, 10+ Sep 1994
ISSN: 0278-9647 JRNL CODE: CTN
WORD COUNT: 1224

...TEXT: Mac and PC clients over a LAN, giving applications on them access to call progress information for telemarketing and similar applications. "Customers will pay a premium to those providers who not only supply applications, but also supply solutions...

15/3,K/15 (Item 15 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00858278 95-07670
Ma Bell pushing telemarketers out of Quebec & Ontario
Stacey, Robert
Direct Marketing v56n12 PP: 65-66 Apr 1994
ISSN: 0012-3188 JRNL CODE: DIM
WORD COUNT: 1573

ABSTRACT: Bell Canada is attempting to introduce a pay - user system for high-volume customers such as telemarketers and call centers, and the Canadian Direct Marketing Association (CDMA) has called on Bell Canada...

... will surpass thresholds sooner and by a greater margin. Meanwhile, the Ontario government has recently ruled that provincial sales tax is collectable on all printing, including variable mailing of letters and...

15/3,K/16 (Item 16 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00749747 93-98968

Marketing researchers face "increasingly hostile" legislation

Schlossberg, Howard

Marketing News v27n17 PP: 1, 8 Aug 16, 1993

ISSN: 0025-3790 JRNL CODE: MNW

WORD COUNT: 1067

...ABSTRACT: restrict random-digit dialing. A New York legislative proposal would require researchers, credit checkers, and **telemarketers** to **pay consumers** 50 cents each time they use or transmit their names. A royalty payment would serve as both compensation for their time and notification of use of their **information** files.

15/3,K/17 (Item 17 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00580945 91-55292

Marketers with a Yen

Garritty, Robert E.

Direct Marketing v54n7 PP: 46-51 Nov 1991

ISSN: 0012-3188 JRNL CODE: DIM

WORD COUNT: 4146

...TEXT: use inbound toll-free dialing. Recent changes in the "free-dial" (or 800 number concept) **amount** to nothing more than simplified collect calling. Major reductions in rates are necessary to improve the inbound telemarketing portion of the industry. Discounts should be established for outbound **telemarketing**. At the present time, Japanese business **customers** still **pay** the same rate as home **customers**.

Technological Challenges: As noted earlier, marketing in Japan is about 15 to 20 years behind...

15/3,K/18 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

15155308 (USE FORMAT 7 OR 9 FOR FULLTEXT)

US FTC: Defendants in office supply scheme to pay more than \$2 million for consumer redress

M2 PRESSWIRE

February 14, 2001

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 552

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... supplies from them. The District Court's contempt order banned the Chiericos from any future **telemarketing** and ordered them to **pay consumer** redress. In March 2000, the U.S. Court of Appeals for the Eleventh Circuit affirmed...

15/3,K/19 (Item 2 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

13622404 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Telemarketing Firms Settle over Oregon's No Call Law

Sherri Buri McDonald

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (REGISTER GUARD - EUGENE, OREGON)

November 02, 2000

JOURNAL CODE: KREG LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 692

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... pay \$6.50 the first year and \$3 a year thereafter.

Telemarketers pay an annual fee of \$120; the list is updated monthly.

This was Myers first enforcement action against violators...

15/3,K/20 (Item 3 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

10300380 (USE FORMAT 7 OR 9 FOR FULLTEXT)

British Telecom Must Pay Half Cost Of UK Bypass Autodialers

NEWSBYTES

March 28, 2000

JOURNAL CODE: FNEW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 279

... 2000 MAR 28 (NB) -- By Steve Gold, Newsbytes. British Telecom (BT) has been instructed to pay half the cost of autodialers being supplied to its customers by competing telecommunications carriers.

The move comes as part of a ruling by Oftel, the...

15/3,K/21 (Item 4 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

10146392 (USE FORMAT 7 OR 9 FOR FULLTEXT)

FTC: Travel package marketers reach settlement with FTC; Defendants to pay

\$145,000 in consumer redress for Telemarketing Sales Rule violations

M2 PRESSWIRE

March 20, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1180

... reach settlement with FTC; Defendants to pay \$145,000 in consumer redress for Telemarketing Sales Rule violations

15/3,K/22 (Item 5 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

08032651 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Colorado Lawmakers to Introduce Bill Aimed at Taming Telemarketers

Michael Booth

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (DENVER POST - COLORADO)

November 01, 1999

JOURNAL CODE: KDPT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1131

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... signed up hundreds of thousands of disgruntled consumers in a matter of months. In Georgia, **consumers pay** \$5 to be on a list for two years; all **telemarketers**, whether calling from inside or outside the state, must buy the list of names for...

15/3,K/23 (Item 6 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

07048639 (USE FORMAT 7 OR 9 FOR FULLTEXT)
The Modesto Bee, Calif., Consumer Focus Column
Tim Moran
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (MODESTO BEE - CALIFORNIA)
September 05, 1999
JOURNAL CODE: KMOB LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 660

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... a telemarketer and check with the state consumer protection office before paying any up-front **fee**.
People who have been recently turned down for credit are targets of shysters offering to...

15/3,K/24 (Item 7 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

05050833 (USE FORMAT 7 OR 9 FOR FULLTEXT)
US FTC: Two Santa Barbara companies to settle FTC charges of making fraudulent claims
M2 PRESSWIRE
April 21, 1999
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 718

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... product they sell. The defendants will have to post a bond if they engage in **telemarketing**. The settlement requires a **payment** of \$3,955,000 in **consumer** redress.

The settlement for Arlington Press, Inc., d/b/a/ Consumer Data Service, Golden West...

... a performance bond be posted if the company or its officers wish to engage in **telemarketing**. The proposed order also requires the defendants to **pay** \$54,200 in **consumer** redress. In addition, David and George Lumholtz must turn over to the Commission for resale...

15/3,K/25 (Item 8 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

01540612 (USE FORMAT 7 OR 9 FOR FULLTEXT)

US **FEDERAL TRADE COMMISSION: Telemarketers offering "guaranteed" profits
deceived investors**

M2 PRESSWIRE

April 30, 1998

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 798

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... court issue a permanent injunction prohibiting the defendants from violating the FTC Act and the **Telemarketing Sales Rule** in the future, and order the defendants to **pay consumer** redress.

On the day the FTC filed its complaint, the Las Vegas Attorney General's...

15/3,K/26 (Item 9 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

01492694 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Boom to Doom? Con Artists Pitch Financial Dreams but Sell Nightmares

PR NEWSWIRE

April 28, 1998 11:14

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 664

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... request payment in order for consumers to claim sweepstakes and prizes or to transmit lottery **information** across state or national boundaries. "Con artists know that it's harder for U.S..."

... they are located beyond our borders," explained Susan Grant, NCL Vice President and National Fraud **Information** Center director.

To avoid being scammed, NCL offers this advice:

-- Don't act on impulse...

15/3,K/27 (Item 1 from file: 476)

DIALOG(R)File 476:Financial Times Fulltext

(c) 2004 Financial Times Ltd. All rts. reserv.

0003541220 B06IOBUAAIFT

SIB Revised Draft Rules: Detailed Controls Proposed On Investment

Advertising

CLIVE WOLMAN

Financial Times, P 12

Friday, September 12, 1986

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Word Count: 1,271

...non-professional investors who agree to unsolicited calls lose some of the protection of the **rules on unsolicited calls**.

The basis, method and frequency of **payment** by the **customer** to the firm for services rendered and a statement on whether the firm will earn...

15/3,K/28 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00618204 20010730SFM037 (USE FORMAT 7 FOR FULLTEXT)
Innomedia Announces Buddytalk 4-in-1 Internet Communication Tool
PR Newswire
Monday, July 30, 2001 07:15 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 814

...to one-hour in duration, where as many as 10 BuddyTalk users can participate. This fee is only paid by the call originator. To experience BuddyTalk's multi-party conferencing, InnoMedia is offering an introductory promotion giving users 45 days, or 10 free sessions...

15/3,K/29 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00462066 20001115CLW007 (USE FORMAT 7 FOR FULLTEXT)
Harris InfoSource Launches Pay-As-You-Go Meter Program
PR Newswire
Wednesday, November 15, 2000 09:08 EST
JOURNAL CODE: PR NEWSWIRE, INTERACTIVE CONNECTION LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 343

TEXT:
Harris InfoSource, the leading compiler and provider of information on U.S. businesses, introduces the Pay-As-You-Go Meter Program, which provides access to Harris' in-depth information while charging for data on a per-record basis. The database is used by sales, direct marketing, purchasing, telemarketing and research professionals.

"With this new program, customers pay only for the information they need," said David Wilkof, Vice President of Marketing at Harris InfoSource. "Now customers can gain access to marketing information that might have previously been cost prohibitive."

15/3,K/30 (Item 1 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01022762
FRIENDLY POWER HIT WITH \$2.6-MILLION PENALTY FOR VIOLATING SECURITIES ACT
Electric Utility Week, Vol. 6, No. 3, Pg 12
June 7, 1999
JOURNAL CODE: EUW

SECTION HEADING: Rates & Regulation ISSN: 0046-1695
WORD COUNT: 319,

TEXT:

... They raised money by selling franchises based on exclusive geographic regions to a network of **telemarketers** on credit. **Individual** investors **paid** a franchise **fee** to buy ``partnership units'' within those regions from the telemarketers. By the time the SEC...

15/3,K/31 (Item 2 from file: 624)
DIALOG(R)File.624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01022732

OWNERS OF FLORIDA-BASED MARKETER FINED \$2.6-MILLION IN INVESTMENT SCAM

Power Markets Week, Vol. 6, No. 3, Pg 6

June 7, 1999

JOURNAL CODE: PMW

SECTION HEADING: RETAIL COMPETITION ISSN: 1078-9820

WORD COUNT: 356

TEXT:

... for the venture by selling franchises based on exclusive geographic regions to a network of **telemarketers** . **Individual** investors, solicited over the telephone, actually **paid** the franchise **fee** by purchasing ``partnership units'' from the **telemarketers** . By the time the SEC stopped the scheme in July 1998, Friendly Power had received...

Set	Items	Description
S1	3534467	CHARGE OR BILL OR INVOICE
S2	47031	TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()- SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO- DIALER?
S3	7678569	CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA- NCE
S4	5281623	PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5	522	S1(5N)S2
S6	166	S5(5N)S3
S7	14	S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S8	14	RD (unique items)
S9	6	S8 NOT PY>2001
S10	1009	S2(10N)S4
S11	190	S10(5N)(CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUST- OMER? ? OR INDIVIDUAL? ?)
S12	37	S11(10N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITI- ON? ? OR COST OR PRICE OR FEE OR AMOUNT)
S13	60	S11(S)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S14	55	RD (unique items)
S15	31	S14 NOT PY>2001
S16	1459410	(CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ? OR INDIVIDUAL? ?)(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? - OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S17	7	S16(10N)S5
S18	7	RD (unique items)

? show files

File 15:ABI/Inform(R) 1971-2004/Dec 06
(c) 2004 ProQuest Info&Learning
File 20:Dialog Global Reporter 1997-2004/Dec 07
(c) 2004 The Dialog Corp.
File 610:Business Wire 1999-2004/Dec 07
(c) 2004 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2004/Dec 07
(c) 2004 Financial Times Ltd
File 613:PR Newswire 1999-2004/Dec 06
(c) 2004 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 634:San Jose Mercury Jun 1985-2004/Dec 05
(c) 2004 San Jose Mercury News
File 624:McGraw-Hill Publications 1985-2004/Dec 07
(c) 2004 McGraw-Hill Co. Inc

18/3,K/1 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02766698 668450551

Understanding Telemarketing Compliance Rules

Lemon, Chrys D

ABA Bank Compliance v25n7 PP: 22-27 Jul/Aug 2004

ISSN: 0887-0187 JRNL CODE: BCP

WORD COUNT: 3687

...TEXT: often will have a customer's account number, which will be used to charge the **customer**. Before using this "preacquired account information" to charge the **customer**'s account, the **telemarketer** must obtain the customer's expressed informed consent to use the account information. For most...

18/3,K/2 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02558739 304918431

Marketing privacy

Ayres, Ian; Funk, Matthew

Yale Journal on Regulation v20n1 PP: 77-137 Winter 2003

ISSN: 0741-9457 JRNL CODE: YJR

WORD COUNT: 30244

...TEXT: 900 number. But with an outgoing 1-900 number, transfers based on a per-- minute **fee** set by **consumers** would be made from the **telemarketer** to the consumer's telephone bill when the **telemarketer** calls out from a 1-900 number.

A system of compensated telemarketing can easily be...it will quickly inform residents about the new potential for compensation. Each month's phone bill will disclose the **telemarketing** credits that the household receives (and might disclose how the **consumer** could vary the default price).

We are particularly attracted to using the federally mandated minimum wage as a focal point...

18/3,K/3 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02197385 75899174

Bringing down the curtain on the 2001 Texas legislative session

Graham, Ann

Texas Banking v90n7 PP: 1, 8+ Jul 2001

ISSN: 0885-6907 JRNL CODE: TXB

WORD COUNT: 1629

...TEXT: departments - are partially exempted from this bill, but must comply with restrictions against using an **individual**'s protected health information for marketing purposes.

House Bill 472 (Solomons/ Shapleigh), an anti- telemarketing bill ,

directs the Public Utility Commission to develop and administer a state-wide nocall list for...

18/3,K/4 (Item 4 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00611495 92-26598
Congress Hastens Enactment of Telemarketing Legislation
Lipman, Andrew D.
Telemarketing Magazine v10n10 PP: 12-15 Apr 1992
ISSN: 0730-6156 JRNL CODE: TLM
WORD COUNT: 1703

...TEXT: proposed different regulatory schemes, they are all intended to facilitate the development of "necessary ground rules for cost-effective protection of consumers from unwanted telephone solicitations."

Congressman Markey's bill, HR 1304, would amend the Communications Act of 1934 to require the Federal Communications Commission...

18/3,K/5 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

28854067 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Iowa Telemarketing Companies Discuss Impact of Do-Not Call Lists
Jennifer Kramer Williams
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS - WATERLOO COURIER
April 27, 2003
JOURNAL CODE: KWLC LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1575

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... FTC doesn't claim otherwise, but pads its literature with an explanation that the amended rules "will put consumers in charge of the number of telemarketing calls they get at home."

The types of calls the do-not-call list does...

18/3,K/6 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

04745526 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Precision Marketing: International: State plans to block unwanted telesales
PRECISION MARKETING, p10
March 22, 1999
JOURNAL CODE: FPM LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 172

... Maryland State will be able to have their names put on a list to block telemarketers from calling if a proposed bill is approved.

The bill would require telephone customers to pay a small fee and, in exchange, get the right to sue for Dollars 1,000 in damages from...

18/3,K/7 (Item 3 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

02054033

THE WHITE HOUSE: Signing of the Telemarketing Fraud Prevention Act --
Statement by the Press Secretary

M2 PRESSWIRE

June 26, 1998

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 129

Today, the President signed into law H.R. 1847, the "Telemarketing Fraud Prevention Act." The bill increases penalties for persons convicted of telemarketing fraud which cost American consumers \$40 billion last year and it will protect Americans, particularly older Americans, from such fraudulent...

Set	Items	Description
S1	263849	CHARGE OR BILL OR INVOICE
S2	1016	TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()- SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO- DIALER?
S3	350983	CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA- NCE
S4	53310	PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5	780660	CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ? - OR INDIVIDUAL? ?
S6	1327197	INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR - COST OR PRICE OR FEE OR AMOUNT
S7	266171	S1 OR SURCHARGE
S8	41	S7(S)S2
S9	16	S8(10N)S6
S10	11	S9 NOT PY>2001

? show files

File 348:EUROPEAN PATENTS 1978-2004/Nov W04

(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20041202,UT=20041125

(c) 2004 WIPO/Univentio

10/3,K/1 (Item 1 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2004 European Patent Office. All rts. reserv.

01088610

TELEPHONE RATE MANAGING SYSTEM
TELEFONARIFVERWALTUNGSSYSTEM
SYSTEME DE GESTION DES TARIFS TELEPHONIQUES

PATENT ASSIGNEE:

Muramatsu, Yasuo, (2839670), Matsuya Building, Room 301, 8-14,
Minami-karasuyama 4-chome, Setagaya-ku, Tokyo 157-0062, (JP),
(Applicant designated States: all)
Yokoi, Masato, (2839680), 494, Hondacho 1-chome, Midori-ku, Chiba-shi,
Chiba 266-0005, (JP), (Applicant designated States: all)
Miyake, Tomomi, (2839690), 1140-1, Miyazawacho, Seya-ku, Yokohama-shi,
Kanagawa 246-0033, (JP), (Applicant designated States: all)

INVENTOR:

Muramatsu, Yasuo, Matsuya Building, Room 301, 8-14, Minami-karasuyama
4-chome, Setagaya-ku, Tokyo 157-0062, (JP)
Yokoi, Masato, 494, Hondacho 1-chome, Midori-ku, Chiba-shi, Chiba
266-0005, (JP)
Miyake, Tomomi, 1140-1, Miyazawacho, Seya-ku, Yokohama-shi, Kanagawa
246-0033, (JP)

LEGAL REPRESENTATIVE:

Hackney, Nigel John et al (76991), Mewburn Ellis, York House, 23 Kingsway
, London WC2B 6HP, (GB)

PATENT (CC, No, Kind, Date): EP 1075134 A1 010207 (Basic)
WO 9946925 990916

APPLICATION (CC, No, Date): EP 99939245 990305; WO 99JP1072 990305

PRIORITY (CC, No, Date): JP 9873021 980309

DESIGNATED STATES: DE; FR; GB

INTERNATIONAL PATENT CLASS: H04M-015/00; H04M-011/00; H04M-001/27;
G07F-007/10; G07G-001/12; G07G-001/14; G06F-019/00

ABSTRACT WORD COUNT: 151

NOTE:

Figure number on first page: 3

LANGUAGE (Publication,Procedural,Application): English; English; Japanese
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200106	1
SPEC A	(English)	200106	1
Total word count - document A			2
Total word count - document B			0
Total word count - documents A + B			2

...ABSTRACT managing host computer(100) of the telephone company, all being interconnected through communication lines. Merchandize **information** of the **autodialer** dealt with is sent to the host computer and stored in it. When a call...

...computer performs a subtraction processing of the prepaid call charge, in accordance with the call **charge**, on the basis of the merchandise **information** of the **autodialer** stored in the host computer. Even though coupon **information** is not written in the **autodialer** itself, auto-dialing call is thus possible and payment of the telephone charge is possible...

10/3,K/2 (Item 2 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2004 European Patent Office. All rts. reserv.

00867284

Method and apparatus for a prepaid return call**Verfahren und Gerat fur einen vorausbezahlten Ruckruf****Methode et appareil pour un appel de retour prepaye**

PATENT ASSIGNEE:

AT&T Corp., (589370), 32 Avenue of the Americas, New York, NY 10013-2412,
(US), (Applicant designated States: all)

INVENTOR:

Hanson, Stephen Emmord, 1416 Trimble Road, Edgewood, M.D. 21040, (US)

Rudrapatna, Ashok N., 34 Knollcroft Road, Basking Ridge, N.J. 07920, (US)

LEGAL REPRESENTATIVE:

R.A. KUHNEN & P.A. WACKER (101501), Patentanwaltsgesellschaft mbH

Alois-Steinecker-Strasse 22, 85354 Freising, (DE)

PATENT (CC, No, Kind, Date): EP 795992 A2 970917 (Basic)

EP 795992 A3 991117

APPLICATION (CC, No, Date): EP 97103881 970307;

PRIORITY (CC, No, Date): US 616413 960315

DESIGNATED STATES: BE; DE; DK; ES; FI; FR; GB; IT; NL; SE

INTERNATIONAL PATENT CLASS: H04M-003/50; H04M-015/00; H04M-003/48

ABSTRACT WORD COUNT: 127

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9709W2	684
SPEC A	(English)	9709W2	2425
Total word count - document A			3109
Total word count - document B			0
Total word count - documents A + B			3109

...SPECIFICATION pre-paid option is elected, the message server 18 will prompt the caller for further **information** 56 to accurately place and bill the return call from the recipient. Such **information** can include the **call originator** 's name, the call-back number for the originating caller, the number to call to...

10/3,K/3 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00806384

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND METHOD THEREOF**GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
(Residence), US (Nationality)

Inventor(s):

MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,
2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139030 A2 20010531 (WO 0139030)
Application: WO 2000US32324 20001122 (PCT/WO US0032324)
Priority Application: US 99444775 19991122; US 99447621 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN
YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 171499

Fulltext Availability:

Detailed Description

Detailed Description

... accordance with a preferred embodiment;

Figure 40 is a control flow diagram illustrating the Network Call Identifier (NCID) switch call

processing in accordance with a preferred embodiment;

Figure 41 is a...such as, the creation of an order or trouble ticket or the adjustment of a **bill**. This process logs customer contacts, directs inquiries to the appropriate party, and tracks the status...the usage information, the negotiated discounts, and the rebates is provided to generate a customer **invoice**.

Utilizing **information** from the Rating and Discounting Process 1306, the **Invoice** and Collections Process ...resolve billing problems to the customer's satisfaction. The aim is to provide a correct **bill** and, if there is a billing problem, resolve it quickly with appropriate status to the...

...provider in a professional and customer supportive manner.

Figure 26 is a flowchart illustrating an **Invoice** and Collections Process in accordance with a preferred embodiment. First, in step 2600, customer account...

...the customer. In addition to normal billing for service provided via the hybrid network, the **bill** is modified based on events generated during the media transfer. For example, events representing SLA...

...basis, and applies discounts for events, such as outages and other SLA violations. Finally, the **Invoice** and Collections Process 1504, utilizes the **information** from the Discounting Process 1306 to create customer billing information.

75

To better understand the...and PNR, and thereby the ECDR and EPNR, are standard call record formats and contain **information** regarding a typical telephone call as it passes through a switch. The CDR is used...

...VNET calls. The fields of these two records are identical except for some field-specific **information** described below.

The OSR and POSR, and thereby the EOSR and EPOS, contain information regarding...provi
twenty-four channels is used during a wideband call, the switch records the channel **information** in an expanded record (ECDR, EPNR) 3708.

In an eighth check 3702 on a call...

...room. After the call 3602 has completed, the operator informs the hotel guest of the **charge**, or **cost**, of the call 3602. If the time and charges feature was used with a call...Time and Time Offset of the switch.

The billing center uses the SER for its **bill** processing. The switch proceeds to step 3810 and exits the command. Referring back to step...

...exits the command without updating the Local io Switch Time and Time Offset. For more **information** on SER, see Figure 35.

Figure 39 illustrates the control flow for the Change Daylight...is displayed on his terminal by the central processor, and he merely enters the pertinent **information** in the blanks provided. The **information** is correlated in the central processor, from which a premium quotation is transmitted back and...

10/3,K/4 (Item 2 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00802069 **Image available**

SYSTEM FOR AUTOMATIC LEARNING OF DESTINATION TELEPHONE NUMBER
SYSTEME D'APPRENTISSAGE-MACHINE D'UN NUMERO DE TELEPHONE RECEPTEUR

Patent Applicant/Assignee:

OPEN LCR CORPORATION, 113A-3 Coronado Court, Fort Collins, CO 80525, US,
US (Residence), US (Nationality), (For all designated states except:
US)

Patent Applicant/Inventor:

FUKADA Sanshiro, 3-27-9 Misugidai, Hanno 357, JP, JP (Residence), JP
(Nationality), (Designated only for: US)
GAN Thiam C, 1027 Fossil Creek Drive, Fort Collins, CO 80526, US, US
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

MILES Craig R (agent), Santangelo Law Offices, P.C., 125 South Howes,
Third Floor, Fort Collins, CO 80521, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200135627 A1 20010517 (WO 0135627)
Application: WO 2000US31030 20001110 (PCT/WO US0031030)
Priority Application: JP 99357855 19991112; US 2000187945 20000303; US
2000188903 20000313; US 2000631332 20000802

Parent Application/Grant:

Related by Continuation to: US Not furnished (CIP)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY BZ CA CH CN CR CU
CZ CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ
EE EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR HU ID IL
IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO
NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM TR TT TZ UA UG
US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17700

Fulltext Availability:

Claims

Claim

... said telephone number of the
called party;
e. means for reading out the unit time **information** and unit **charge**
information which corresponds to said distance block **information**; and
f. means for calculating the price of the call.
171. The method according to...day.
174. The method according to claim 170, further comprising:
a. means for storing two **information** as a pair representing a unit
charge and
a unit time; and
b. means for making it possible to use either Hudson...
...pair representing a unit charge and
a unit time; and
b. means for displaying call **charge information** on telephone display
unit.
59
. The method according to claim 170, further comprising
a. means for storing two **information** as a pair representing a unit
charge and
a unit time; and
b. means for displaying multiple call **charge information** comparing
with
each other.
177. The method according to claim 170, further comprising
a. means for storing the **information** of 10 times the unit **charge** in
the
memory;
b. means for reading out said **information** and for dividing said
infonnation
1 0 by 10; and
C. means for expressing a...

10/3,K/5 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00797974 **Image available**

SUBSCRIPTION-BASED MARKETING WITH REMUNERATION FOR CONSUMERS
MARKETING PAR ABONNEMENT AVEC RETRIBUTION DES CONSOMMATEURS

Patent Applicant/Assignee:

MCI WORLDCOM INC, 515 East Amite Street, Jackson, MS 39201, US, US
(Residence), US (Nationality)

Inventor(s):

CASEY Timothy D, 915 Rail Ct., McLean, VA 22102, US,
CERF Vinton G, 3614 Camelot Dr., Annadale, VA 22003, US,

Legal Representative:

GROLZ Edward W (agent), Scully, Scott, Murphy & Presser, 400 Garden City

Plaza, Garden City, NY 11530, US,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200131542 A1 20010503 (WO 0131542)
Application: WO 2000US29691 20001027 (PCT/WO US0029691)
Priority Application: US 99427783 19991027
Designated States:
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)
AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM
TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 7077

Fulltext Availability:
Detailed Description

Detailed Description

... billing functions already associated with such numbers. Normally, a 900-type number is used by **information** or entertainment services, like astrology hot lines, that **charge** consumers per minute rates for use of the server through the consumer's regular phone...

10/3,K/6 (Item 4 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00769406 **Image available**
INTEGRATED BUSINESS-TO-BUSINESS WEB COMMERCE AND BUSINESS AUTOMATION SYSTEM
SYSTEME INTEGRE D'AUTOMATISATION DES ECHANGES COMMERCIAUX ENTRE ENTREPRISES
PAR L'INTERNET

Patent Applicant/Inventor:
WONG Charles, 14250 Miranda Road, Los Altos Hills, CA 94022, US, US
(Residence), US (Nationality)
Legal Representative:
COVERSTONE Thomas E (agent), Burns, Doane, Swecker & Mathis, LLP, P.O.
Box 1404, Alexandria, VA 22313-1404, US,

Patent and Priority Information (Country, Number, Date):
Patent: WO 200102927 A2-A3 20010111 (WO 0102927)
Application: WO 2000US16739 20000616 (PCT/WO US0016739)
Priority Application: US 99334688 19990617

Parent Application/Grant:
Related by Continuation to: US 99334688 19990617 (CON)

Designated States:
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR
TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English
Filing Language: English
Fulltext Word Count: 51133

Fulltext Availability:
Claims

Claim

... whether tracking by serial number is desired, as well as various tracking thresholds by dollar **amount**, how recent the transaction is, quantity, etc. In the **Invoice** column, various options relating to invoice delivery are presented. In addition, the customer may specify...

10/3,K/7 (Item 5 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00571537

CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND METHOD
SYSTEME ET PROCEDE DE GESTION DE RELATION CLIENT

Patent Applicant/Assignee:

CUSTOMER ANALYTICS INC, Suite 1700, 13155 Noel Road, Dallas, TX 75240, US
, US (Residence), US (Nationality)

Inventor(s):

SIMOUDIS Evangelos, 115 Country Drive, Weston, MA 02493, US,
MAYANK Prakash, 19 Norumbega Court, Auburndale, MA 02466, US,

Legal Representative:

MCCOMBS David L (agent), Haynes & Boone, LLP, Suite 3100, 901 Main
Street, Dallas, TX 75202-3789, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200034910 A2 20000615 (WO 0034910)
Application: WO 99US29247 19991209 (PCT/WO US9929247)
Priority Application: US 98210296 19981211

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH
GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN
MW MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 20993

Fulltext Availability:
Detailed Description

Detailed Description

... as a % of Payment Volume

Fees and Service Charge Debits

Number of Fees/Service Charges

Fee /Service Charge VolumeAverage **Fee /Service Charge** Size**Fee /Service Charge** Number of as a % of Debits Number of**Fee /Service Charge** Volume as a % of Debit Volume**Fee /Service Charge** Volume as a % of Balance

Fees and Service Charges Waived
Number of Fees/Service Charges Waived
Fee /Service Charge Waived Volume
Average **Fee /Service Charge** Waived Size
Fee /Service Charge Waived Number of as a % of Debit Number of
Fee /Service Charge Waived Volume as a % of Debit Volume
Fee /Service Charge Waived Volume as a % of Balance

Day Delinquency

Number of Accounts

Balances

Average Balance

Number...of Debit Number of

Check Debit Volume as a % of Debit Volume

Fees and Service **Charge** Debits

Number of Fees/Service Charges

Fee /Service Charge Volume

Average **Fee /Service Charge** Size

Fee /Service Charge Number of as a % of Debits Number of

Fee /Service Charge Volume as a % of Debit Volume

Fee /Service Charge Volume as a % of Balance

Fees and Service Charges Waived

Number of Fees/Service Charges Waived

Fee /Service Charge Waived Volume

Average **Fee /Service Charge** Waived Size

Page 27

61

Fact Table

Fee /Service Charge Waived Number of as a % of Debit Number of

Fee /Service Charge Waived Volume as a % of Debit Volume

Fee /Service Charge Waived Volume as a % of Balance

Overlimits

Number of Overlimits

Overlimit Volume

Average Overlimit

Number...

...as a % of Payment Volume

Fees and Service Charge Debits

Number of Fees/Service Charges

Fee /Service Charge Volume

Average **Fee /Service Charge** Size

Fee /Service Charge Number of as a % of Debits Number of

Fee /Service Charge Volume as a % of Debit Volume

Fee /Service Charge Volume as a % of Balance

Fees and Service Charges Waived

Number of Fees/Service Charges Waived

Fee /Service Charge Waived Volume

Average **Fee /Service Charge** Waived Size

Fee /Service Charge Waived Number of as a % of Debit Number of

Fee /Service Charge Waived Volume as a % of Debit Volume

Fee /Service Charge Waived Volume as a % of Balance

Day Delinquency

Number of Accounts

Balances

Average Balance

Number...as a % of Payment Volume

Fees and Service Charge Debits

Number of Fees/Service Charges

Fee /Service Charge Volume

Average **Fee /Service Charge** Size

Fee /Service Charge Number of as a % of Debits Number of
Fee /Service Charge Volume as a % of Debit Volume
Fee /Service Charge Volume as a % of Balance
 Fees and Service Charges Waived
 Number of Fees/Service Charges Waived
Fee /Service Charge Waived Volume
 Average **Fee /Service Charge** Waived Size
Fee/Service Charge Waived Number of as a % of Debit Number of
Fee /Service Charge Waived Volume as a % of Debit Volume
Fee /Service Charge Waived Volume as a % of Balance
 Day Delinquency
 Number of Accounts
 Balances
 Average Balance
 Number...

...as a % of Debit Volume

Fees and Service Charge Debits
 Number of Fees/Service Charges
Fee /Service Charge Volume
 Average **Fee /Service Charge** Size
Fee /Service Charge Number of as a % of Debits Number of
Fee /Service Charge Volume as a % of Debit Volume
Fee /Service Charge Volume as a % of Balance
 Fees and Service Charges Waived
 Number of Fees/Service Charges Waived
Fee /Service Charge Waived Volume
 Average **Fee /Service Charge** Waived Size

Page 35

69

Fact Table

Fee /Service Charge Waived Number of as a % of Debit Number of
Fee /Service Charge Waived Volume as a % of Debit Volume
Fee /Service Charge Waived Volume as a % of Balance

Overlimits

Number of Overlimits

Overlimit Volume

Average Overlimit

Number...as a % of Debit Volume

Fees and Service Charge Debits

Number of Fees/Service Charges

Fee /Service Charge Volume

Average **Fee /Service Charge** Size

Fee /Service Charge Number of as a % of Debits Number of

Fee /Service Charge Volume as a % of Debit Volume

Fee /Service Charge Volume as a % of Balance

Fees and Service Charges Waived

Number of Fees/Service Charges Waived

Fee /Service Charge Waived Volume

Average **Fee /Service Charge** Waived Size

Fee /Service Charge Waived Number of as a % of Debit Number of

Fee /Service Charge Waived Volume as a % of Debit Volume

Fee /Service Charge Waived Volume as a % of Balance

Overlimits

Number of Overlimits

Overlimit Volume

Average Overlinut

Number...Volume as a % of Payment Volume

Fees and Service Charges

Number of Fees/Service Charges

Fee /Service Charge Volume
 Average **Fee /Service Charge** Size
Fee /Service Charge Number of as a % of Total Transaction Number of
Fee /Service Charge Volume as a % of Total Transaction Volume
Fee /Service Charge Volume as a % of Cash Value
 Fees and Service Charges Waived
 Number of Fees/Service Charges Waived
Fee /Service Charge Waived Volume
 Average **Fee /Service Charge** Waived Size
Fee /Service Charge Waived Number of as a % of Total Transaction
 Number of
Fee /Service Charge Waived Volume as a % of Total Transaction Volume
Fee /Service Charge Waived Volume as a % of Cash Value
 Safe Deposit Boxes
 Number of Accounts
 Number of...
 ...Account Closings as a % Total Accounts
 Fees and Service Charges
 Number of Fees/Service Charges
Fee /Service Charge Volume
 Average **Fee /Service Charge** Size
Fee /Service Charge Number of as a % of Total Transaction Number of
Fee /Service Charge Volume as a % of Total Transaction Volume
Fee /Service Charge Volume as a % of Balance
 Fees and Service Charges Waived
 Number of Fees/Service Charges Waived
Fee /Service Charge Waived Volume
 Average **Fee /Service Charge** Waived Size
 Page 41
 75
 Fact Table
Fee /Service Charge Waived Number of as a % of Total Transaction
 Number of
Fee /Service Charge Waived Volume as a % of Total Transaction Volume
Fee /Service Charge Waived Volume as a % of Balance
 Other miscellaneous attributes
 Campaign
 break
 even -target
 percentage*
 Campaign...

10/3,K/8 (Item 6 from file: 349)
 DIALOG(R)File 349:PCT FULLTEXT
 (c) 2004 WIPO/Univentio. All rts. reserv.

00560811 **Image available**

AN INTELLIGENT NETWORK

RESEAU INTELLIGENT

Patent Applicant/Assignee:

DUGAN Andrew,
 HOLMES Allen,
 ROBB Terrence,
 WONG Wendy,
 FISCHER Kenneth,
 SYED Sami,
 DEO Ajay,

Inventor(s):

DUGAN Andrew,
HOLMES Allen,
ROBB Terrence,
WONG Wendy,
FISCHER Kenneth,
SYED Sami,
DEO Ajay,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200024184 A1 20000427 (WO 0024184)
Application: WO 99US24664 19991020 (PCT/WO US9924664)
Priority Application: US 98104890 19981020

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA
UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ BY KG KZ MD RU
TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG
CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 72908

Fulltext Availability:

Detailed Description

Detailed Description

... action codes) back to
the network switch when a message must be played to the call
originator, e.g., for error conditions, and for digit
collection; 14) the ability for VNET calls to be screened at
the...

10/3,K/9 (Item 7 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00515573 **Image available**

TELEPHONE RATE MANAGING SYSTEM**SYSTEME DE GESTION DES TARIFS TELEPHONIQUES**

Patent Applicant/Assignee:

MURAMATSU Yasuo,
YOKOI Masato,
MIYAKE Tomomi,

Inventor(s):

MURAMATSU Yasuo,
YOKOI Masato,
MIYAKE Tomomi,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9946925 A1 19990916
Application: WO 99JP1072 19990305 (PCT/WO JP9901072)
Priority Application: JP 9873021 19980309

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AU CA CN IL KR SG US AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT
SE

Publication Language: Japanese

English Abstract

...managing host computer (100) of the telephone company, all being

interconnected through communication lines. Merchandise information of the autodialer dealt with is sent to the host computer and stored in it. When a call...

...the autodialer is made, the host computer performs a subtraction processing of the prepaid call charge, in accordance with the charge, from the merchandise information of the autodialer stored in the host computer. Even though coupon information is not written in the autodialer itself, auto-dialing call is thus possible and payment of telephone charge is possible at...

10/3,K/10 (Item 8 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00443927

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION

Patent Applicant/Assignee:

MCI WORLDCOM INC,
EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,

Inventor(s):

EASTEP Guido M,
LITZENBERGER Paul R,
OREBAUGH Shannon R,
ELLIOTT Isaac K,
STELLE Rick,
SCHRAGE Bruce,
BAXTER Craig A,
ATKINSON Wesley,
KNOSTMAN Chuck,
CHEN Bing,
VANDERSLUIS Kristan,
JUN Fang DI,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9834391 A2 19980806
Application: WO 98US1868 19980203 (PCT/WO US9801868)
Priority Application: US 97794555 19970203; US 97794114 19970203; US
97794689 19970203; US 97807130 19970210; US 97798208 19970210; US
97795270 19970210; US 97797964 19970210; US 97800243 19970210; US
97798350 19970210; US 97797445 19970210; US 97797360 19970210

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM
GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW GH
GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI
FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English
Fulltext Word Count: 156226

Fulltext Availability:
Detailed Description

Detailed Description
... and bursty data services is
achievable.

The switchless network is expected to provide a lower cost model than
circuit switched architectures due to.

e Flexibility to provide exactly the bandwidth required...connection. If
the VNET number does not translate to a PC, this
1 5 configuration information may not provide any benefit, but at
the time of sending this request the user...

...translates into a PC that is 'on-line", the directory
service will compare the configuration information in this request to
the configuration information available in the profile for the
destination PC.

When the directory service returns the response...This message
may contain information identifying the user of the PC or it may contain
information specifying the parameters associated with the requested
connection.

2 .The ITG responds to the connect...and the additional information about
capabilities
of PCI. 1 1052. If PC12 1051 receives status information indicating
that
PC I 1 1052 may not be contacted, the call flow stops here...

10/3,K/11 (Item 9 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00409496 **Image available**
VALIDATION QUERY BASED ON A SUPERVISORY SIGNAL
INTERROGATION DE VALIDATION EFFECTUEE SUR LA BASE D'UN SIGNAL DE
SURVEILLANCE

Patent Applicant/Assignee:

MCI COMMUNICATIONS CORPORATION,

Inventor(s):

JORDAN David,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9750241 A1 19971231

Application: WO 97US11244 19970627 (PCT/WO US9711244)

Priority Application: US 96671184 19960627

Designated States:

(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)

AU CA JP MX AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Fulltext Word Count: 9066

Fulltext Availability:
Detailed Description

Detailed Description

... in step 312, an

originator requests an alternative billing phone call. In step 314, necessary **information** is collected from the **call originator**. The type of **information** necessary depends upon the billing method requested. If the request is for a credit card **charge**, the necessary **information** includes credit card number and expiration date. If

Set	Items	Description
S1	442703	CHARGE OR BILL OR INVOICE
S2	589	TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()- SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO- DIALER?
S3	455337	CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA- NCE
S4	41278	PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5	867780	CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ? - OR INDIVIDUAL? ?
S6	4331563	INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR - COST OR PRICE OR FEE OR AMOUNT
S7	3	S1(5N)S2
S8	11	S1(S)S2

? show files

File 344:Chinese Patents Abs Aug 1985-2004/May

(c) 2004 European Patent Office

File 347:JAPIO Nov 1976-2004/Aug(Updated 041203)

(c) 2004 JPO & JAPIO

File 350:Derwent WPIX 1963-2004/UD,UM &UP=200478

(c) 2004 Thomson Derwent

*Patent
lit*

8/5/1 (Item 1 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

07605732 **Image available**
METHOD FOR STORING DATA FOR ANALYZING MARKETING AND SYSTEM FOR THE SAME

PUB. NO.: 2003-099578 [JP 2003099578 A]
PUBLISHED: April 04, 2003 (20030404)
INVENTOR(s): YAMAOKA TAKAAKI
APPLICANT(s): YAMAOKA TAKAAKI
APPL. NO.: 2001-291336 [JP 2001291336]
FILED: September 25, 2001 (20010925)
INTL CLASS: G06F-017/60

ABSTRACT

PROBLEM TO BE SOLVED: To provide a method for efficiently collecting data useful for analyzing a relation between operation and its effect without forcing excessive working burdens to a manager and a person in charge of marketing and to provide a system for the same.

SOLUTION: The person in charge of marketing calls a daily report input screen by a terminal such as a portable telephone set and selects the result of marketing (good/bad) and a main factor influenced most to the result from prescribed choices. Inputted data is stored in the database of a server part to be used for analyzing various kinds of marketing.

COPYRIGHT: (C)2003,JPO

8/5/2 (Item 2 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

07330643 **Image available**
SYSTEM, METHOD AND EQUIPMENT FOR AUTOMATIC ANSWERING TELEPHONE SERVICE, AND RECORDING MEDIUM

PUB. NO.: 2002-199132 [JP 2002199132 A]
PUBLISHED: July 12, 2002 (20020712)
INVENTOR(s): MIURA YUBUN
APPLICANT(s): CASIO COMPUT CO LTD
APPL. NO.: 2000-395349 [JP 2000395349]
FILED: December 26, 2000 (20001226)
INTL CLASS: H04M-015/00; H04M-001/57; H04M-003/42; H04M-003/487;
H04M-003/53; H04M-011/00

ABSTRACT

PROBLEM TO BE SOLVED: To provide a system/method/equipment for an automatic answering telephone service and a recording medium, which are free of charging by inserting voice advertisement.

SOLUTION: The system 1 for the automatic answering telephone service is provided with a user's portable telephone set 20 for calling a call - originator 's portable telephone set 30 via a telephone exchange B, the set 30 for receiving telephone via the exchange B from the set 20, and a server 10, which coordinates and stores the user's telephone number, the call - originators telephone number and advertisement information of the automatic answering telephone service. When these is a call for the set 20

by the set 30, the server 10 reads the voice advertisement information corresponding to respective telephone numbers to transmit it to the set 30, and charges the automatic answering telephone service company for the communication **charge** of the set 30.

COPYRIGHT: (C)2002,JPO

8/5/3 (Item 3 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

07086089 **Image available**
FACSIMILE EQUIPMENT

PUB. NO.: 2001-313737 [JP 2001313737 A]
PUBLISHED: November 09, 2001 (20011109)
INVENTOR(s): MATSUI HIDEKI
APPLICANT(s): NEC SHIZUOKA LTD
APPL. NO.: 2000-130272 [JP 2000130272]
FILED: April 28, 2000 (20000428)
INTL CLASS: H04M-011/00; H04M-001/00; H04M-001/57; H04N-001/00;
H04N-001/32

ABSTRACT

PROBLEM TO BE SOLVED: To solve trouble such that the other party who telephones for speech is also charged the **charge** for service corresponding to the time spent in facsimile automatic detection with respect to facsimile equipment provided with a telephone function (including an external telephone function).

SOLUTION: Facsimile equipment which cooperates with a telephone function part includes a line control means (20), a facsimile communication control means (30), a reception history storage part for every **call originator** (11) where each **call originator** telephone number, its service frequency history, and its facsimile reception frequency history are stored, and a main control part (1) which controls respective parts, and the line control means (20) includes a line control part (4), a ringer signal detection part (3), and a telephone number detection part (2) which recognizes a **call originator** telephone number when incoming, and the facsimile communication control means (30) includes a facsimile signal CNG detection part (6) and a facsimile communication control part (7). When a call comes, the **call originator** telephone number is extracted, and the facsimile reception operation or the speech reception operation is selectively performed correspondingly to this **call originator** telephone number in accordance with the facsimile reception history.

COPYRIGHT: (C)2001,JPO

8/5/4 (Item 4 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

06566115 **Image available**
TELEPHONE ANSWER COLLECTING SYSTEM COUPLED WITH TELEPHONE CHARGE ADJUSTING SYSTEM

PUB. NO.: 2000-151858 [JP 2000151858 A]

PUBLISHED: May 30, 2000 (20000530)
INVENTOR(s): UCHIUMI MASAMUNE
APPLICANT(s): UCHIUMI MASAMUNE
APPL. NO.: 10-322620 [JP 98322620]
FILED: November 12, 1998 (19981112)
INTL CLASS: H04M-015/00; G06F-017/40; H04M-003/42; H04M-011/00;
H04Q-007/38

ABSTRACT

PROBLEM TO BE SOLVED: To easily obtain/arrange individual information by obtaining a **call originator** number intrinsic to a portable telephone in the case of an incoming call from the portable telephone, storing it as an answerer number and transmitting a telephone **charge** discounting point at every number recorded in a discount point table.

SOLUTION: A telephone answer collecting system 10 is connected to a subscriber database 32 and a charging system 33 with a dedicated line and properly executes data communication with them. The system 10 substitutes for an investigation requesting person to execute a questionnaire and executes the sum-up processing of its result. Besides, the system is called from the portable telephone 20 with free **charge** and call **charge** is discounted to the answerer in accordance with the discount point. In this case, a computer creates the discount point table where the discount is made to correspond at every answerer number. Then the discount point table is transferred by accessing the charging system 33.

COPYRIGHT: (C) 2000, JPO

8/5/5 (Item 5 from file: 347)
DIALOG(R) File 347: JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

05850868 **Image available**
METHOD AND SYSTEM FOR TRANSFER BETWEEN GATE WAY SYSTEMS

PUB. NO.: 10-133968 [JP 10133968 A]
PUBLISHED: May 22, 1998 (19980522)
INVENTOR(s): SAITO YUKIO
YAMAGUCHI HARUTO
APPLICANT(s): NIPPON TELEGR & TELEPH CORP <NTT> [000422] (A Japanese Company or Corporation), JP (Japan)
APPL. NO.: 08-287131 [JP 96287131]
FILED: October 29, 1996 (19961029)
INTL CLASS: [6] G06F-013/00; H04L-012/54; H04L-012/58
JAPIO CLASS: 45.2 (INFORMATION PROCESSING -- Memory Units); 44.3 (COMMUNICATION -- Telegraphy)

ABSTRACT

PROBLEM TO BE SOLVED: To divide and exclude a mail by another internet user by pretending to be transfer between gate ways by falsely setting a **call originator**, to construct an inexpensive speaking **charge** system and to prevent a malicious user from falsely setting a **call originator** to transmit a mail.

SOLUTION: This method confirms the propriety of the terminal of a call-originating source by a gate way system receiving an electronic mail and analyzes the telephone number of a distributing destination to judge the output by its own gate way or transfer to another gate way system. At the time of transferring, the electronic mail is transferred to the electronic mail address of a gate way system nearest to the analyzed telephone number

in terms of a distance but at the time of outputting the mail by its own gate way system, information is outputted to a terminal designated by the electronic mail based on the request of the electronic mail

8/5/6 (Item 6 from file: 347)

DIALOG(R)File 347:JAPIO

(c) 2004 JPO & JAPIO. All rts. reserv.

05501849 **Image available**
DIGITAL CORDLESS TELEPHONE SYSTEM

PUB. NO.: 09-116649 [JP 9116649 A]
PUBLISHED: May 02, 1997 (19970502)
INVENTOR(s): IHARA SHIGEO
APPLICANT(s): SHARP CORP [000504] (A Japanese Company or Corporation), JP
(Japan)
APPL. NO.: 07-275499 [JP 95275499]
FILED: October 24, 1995 (19951024)
INTL CLASS: [6] H04M-015/00; H04Q-007/38; H04M-003/42; H04M-015/28
JAPIO CLASS: 44.4 (COMMUNICATION -- Telephone); 36.4 (LABOR SAVING DEVICES
-- Service Automation); 44.2 (COMMUNICATION -- Transmission
Systems)

ABSTRACT

PROBLEM TO BE SOLVED: To allow a **call originator** to know the present position of a communication opposite party by judging whether or not the operator in a call originating terminal continues call origination from the present position of an incoming call destination mobile station and call **charge** so as to continue or cancel call origination.

SOLUTION: When a network 3 judges that an incoming call destination is the mobile station 8 by an originating signal which is transmitted from the mobile station 5 with a base station 6, the position display metallic property and the charge display attribute of the mobile station 8 in a mobile station attribute table are referred to. When a position display attribute and also charge display metallic property are set at display impossible, an incoming call information signal added with the effect mentioned above is reported to the mobile station 5 with the base station 6 by a metallic property information reporting means 16. The mobile station 5 receives the incoming call information signal by an incoming call information receiving means 13, picks-up the effect that position information and call charge information are not displayed from the information signal and displays it by an incoming call information display means. A condition setting means 17 sets a position condition and a call charge condition as the condition for cancelling call origination and an automatic call origination cancelling means 18 automatically cancels call origination when the conditions are satisfied

8/5/7 (Item 1 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

014885369 **Image available**
WPI Acc No: 2002-706075/200276
XRPX Acc No: N02-556656

Call originator access controlling method in PSTN, involves partly determining amount to charge originator of incoming call partly based on user specified access cost information
Patent Assignee: JAKOBSSON B M (JAKO-I)

Inventor: JAKOBSSON B M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020099670	A1	20020725	US 2001769511	A	20010125	200276 B

Priority Applications (No Type Date): US 2001769511 A 20010125

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20020099670	A1	10	G06F-017/60	

Abstract (Basic): US 20020099670 A1

NOVELTY - A set of user specified access cost information to be applied to incoming calls, is stored for given user terminals (104-1-104-M). An amount to charge an originator of the incoming call is determined partly, based on stored user specified access cost information.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the following:

- (1) Call originator access controlling processor based system;
- (2) Call originator access controlling program; and
- (3) Call originator access controlling apparatus.

USE - For controlling access of telemarketers or other call originators in PSTN or other communication network. Also for other communication system applications including applications involving e-mail solicitations over Internet, pages output through paging networks, and calls, e-mails or pages transmitted through wireless network.

ADVANTAGE - Reduces the likelihood that a given consumer or user will receive unwanted calls, while also providing information that can be used by telemarketers and other call originators to better target their calls.

DESCRIPTION OF DRAWING(S) - The figure shows a schematic of communication system implemented with call originator access control system.

User terminals (104-1-104-M)
pp; 10 DwgNo 1/4

Title Terms: CALL; ACCESS; CONTROL; METHOD; PSTN; DETERMINE; AMOUNT; CHARGE
; INCOMING; CALL; BASED; USER; SPECIFIED; ACCESS; COST; INFORMATION

Derwent Class: T01; W01

International Patent Class (Main): G06F-017/60

File Segment: EPI

8/5/8 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

014161317 **Image available**

WPI Acc No: 2001-645545/200174

Internet, web db and telephone integrated web pc phone system for use in
soho office

Patent Assignee: JUNG Y C (JUNG-I)

Inventor: JUNG Y C

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001044377	A	20010605	KR 20017390	A	20010214	200174 B

Priority Applications (No Type Date): KR 20017390 A 20010214

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
KR 2001044377 A 1 H04L-012/66

Abstract (Basic): KR 2001044377 A

NOVELTY - An Internet, web DB and telephone integrated web PC phone system for use in a SOHO office is provided to perform online marketing, customer management, **telemarketing**, teleservices, no-charge call services, and DB marketing services through webs.

DETAILED DESCRIPTION - Firstly, a web PC phone server is constructed as a PC level computer in a SOHO and serves as a web server for providing online information to customers via the Internet and for performing customer management of the SOHO. A web PC phone system performs a web-incoming call service requested by the web while managing web information and customer information in the web PC phone server, performs a we-outgoing service by one-click dialing based on the customer information, and updates information, if needed, based on the customer information which are screen popped up during a call with a customer by analyzing a caller ID of an incoming call.

pp; 1 DwgNo 1/10

Title Terms: WEB; DECIBEL; TELEPHONE; INTEGRATE; WEB; TELEPHONE; SYSTEM; OFFICE

Derwent Class: W01

International Patent Class (Main): H04L-012/66

File Segment: EPI

8/5/9 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

012774045 **Image available**

WPI Acc No: 1999-580272/199949

XRPX Acc No: N99-428442

Telephone rate managing system for prepay telephone payment arrangement

Patent Assignee: MIYAKE T (MIYA-I); MURAMATSU Y (MURA-I); YOKOI M (YOKO-I); BIS CORP (BISB-N)

Inventor: MIYAKE T; MURAMATSU Y; YOKOI M

Number of Countries: 026 Number of Patents: 010

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9946925	A1	19990916	WO 99JP1072	A	19990305	199949 B
AU 9932750	A	19990927	AU 9932750	A	19990305	200006
JP 11331437	A	19991130	JP 98372324	A	19981228	200007
EP 1075134	A1	20010207	EP 99939245	A	19990305	200109
			WO 99JP1072	A	19990305	
CN 1292971	A	20010425	CN 99803789	A	19990305	200143
KR 2001041445	A	20010525	KR 2000709594	A	20000830	200168
AU 746334	B	20020418	AU 9932750	A	19990305	200238
JP 2002165039	A	20020607	JP 98372324	A	19981228	200241
			JP 2001242563	A	19981228	
JP 3330139	B2	20020930	JP 98372324	A	19981228	200271
			JP 2001242563	A	19981228	
JP 2003069752	A	20030307	JP 2001242563	A	19981228	200327
			JP 2002165591	A	19981228	

Priority Applications (No Type Date): JP 9873021 A 19980309

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9946925 A1 J 52 H04M-015/00

Designated States (National): AU CA CN IL KR SG US

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LU

MC NL PT SE
AU 9932750 A Based on patent WO 9946925
JP 11331437 A 22 H04M-015/00
EP 1075134 A1 E H04M-015/00 Based on patent WO 9946925
Designated States (Regional): DE FR GB
CN 1292971 A H04M-015/00
KR 2001041445 A H04M-015/00
AU 746334 B H04M-015/00 Previous Publ. patent AU 9932750
Based on patent WO 9946925
JP 2002165039 A 22 H04M-015/00 Div ex application JP 98372324
JP 3330139 B2 20 H04M-015/00 Div ex application JP 98372324
Previous Publ. patent JP 2002165039
JP 2003069752 A 35 H04M-015/00 Div ex application JP 2001242563

Abstract (Basic): WO 9946925 A1

NOVELTY - The telephone rate managing system includes an **autodialer** (1) having portion for generating PB tones, such as of the telephone number of a connection telephone company or the user ID, a store processing terminal (30) provided in a store to deal with **autodialer**, a point-of-sale i.e. POS terminal (40), and a managing host computer (100) of the telephone company, all being interconnected through communication lines. Merchandise information of the **autodialer** dealt with is sent to the host computer and stored in it. When a call using the **autodialer** is made, the host computer performs a subtraction processing of the prepaid call **charge**, in accordance with the **charge**, from the merchandise information of the **autodialer** stored in the host computer.

USE - For a prepay telephone payment arrangement.

ADVANTAGE - Even though coupon information is not written in the **autodialer** itself, autodialing call is thus possible and payment of telephone **charge** is possible at a store which deals with **autodialers**.

DESCRIPTION OF DRAWING(S) - The drawing shows a diagram to illustrate the telephone rate managing system.

autodialer (1)
store processing terminal (30)
POS terminal (40)
managing host computer (100)
pp; 52 DwgNo 3/11

Title Terms: TELEPHONE; RATE; MANAGE; SYSTEM; PREPAYMENT; TELEPHONE; PAY; ARRANGE

Derwent Class: T01; T05; W01

International Patent Class (Main): H04M-015/00

International Patent Class (Additional): A23L-001/32; G06F-017/60;

G06F-019/00; G07D-013/00; G07F-007/08; G07F-007/10; G07F-009/00;

G07F-019/00; G07G-001/00; G07G-001/12; G07G-001/14; H04M-001/27;

H04M-003/42; H04M-011/00; H04M-017/02; H04Q-007/38

File Segment: EPI

8/5/10 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

010988438 **Image available**

WPI Acc No: 1996-485387/199648

XRPX Acc No: N96-408963

Adding surcharge to cost per call for telephone solicitations and crediting portion to called party account - advising caller of surcharge and providing opportunity to complete call by accepting surcharge or

terminating call without charge
Patent Assignee: GREENE L M (GREE-I)
Inventor: GREENE L M
Number of Countries: 001 Number of Patents: 001
Patent Family:
Patent No Kind Date Applicat No Kind Date Week
US 5568541 A 19961022 US 94262972 A 19940621 199648 B

Priority Applications (No Type Date): US 94262972 A 19940621
Patent Details:
Patent No Kind Lan Pg Main IPC Filing Notes
US 5568541 A 7 H04M-015/00

Abstract (Basic): US 5568541 A

The method for adding a surcharge to the cost per call for telephone solicitations involves providing a local telephone number to a customer to access a call from an originating caller's telephone number. An incoming call is identified as a telephone solicitation. The originating caller's telephone number is identified. Those numbers which correspond to a telephone solicitation and which are to be charged for a continuation of the call are selected. The selected caller is advised that a surcharge will be incurred for completing the call. The selected caller is given an opportunity to terminate the call or accept the surcharge. The selected caller who fails to terminate the call is billed for the surcharge. The called party is credited with a portion of the surcharge.

USE/ADVANTAGE - Leads to higher percentage of receptive calls verses calls to parties with no interest in services being offered. Reduces time wasted by interruptions.

Dwg.1/3

Title Terms: ADD; COST; PER; CALL; TELEPHONE; PORTION; CALL; PARTY; ACCOUNT
; ADVICE; CALL; COMPLETE; CALL; ACCEPT; TERMINATE; CALL; CHARGE
Derwent Class: T01; W01
International Patent Class (Main): H04M-015/00
International Patent Class (Additional): H04M-003/42; H04M-015/06
File Segment: EPI

8/5/11 (Item 5 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2004 Thomson Derwent. All rts. reserv.

010441205
WPI Acc No: 1995-342524/199544
XRPX Acc No: N95-255919

Fax message procedure for automatic fax answering machine - intercepts messages sent to changed numbers and transmits back message with details of number change

Patent Assignee: KLIP A (KLIP-I)
Inventor: KLIP A
Number of Countries: 001 Number of Patents: 001
Patent Family:
Patent No Kind Date Applicat No Kind Date Week
NL 9400275 A 19951002 NL 94275 A 19940223 199544 B

Priority Applications (No Type Date): NL 94275 A 19940223
Patent Details:
Patent No Kind Lan Pg Main IPC Filing Notes
NL 9400275 A 6 H04M-003/42

Abstract (Basic): NL 9400275 A

The procedure involves the machine recognising that the call has a fax destination and aborting the call, when the caller sends a fax to a changed number. It then transmits a fax message to the **call originator** giving details of the change. When the number has been changed for the purposes of the company, no **charge** is made to the calling or the called subscriber. The machine is also used to send automatic messages at the request and cost of the recipient, where the change is not made by the company.

ADVANTAGE - Informs caller of new fax number.

Dwg.0/0

Title Terms: FACSIMILE; MESSAGE; PROCEDURE; AUTOMATIC; FACSIMILE; ANSWER;
MACHINE; INTERCEPT; MESSAGE; SEND; CHANGE; NUMBER; TRANSMIT; BACK;
MESSAGE; DETAIL; NUMBER; CHANGE

Derwent Class: W01; W02

International Patent Class (Main): H04M-003/42

File Segment: EPI



STIC Search Report

EIC 3600

STIC Database Tracking Number: 138980

TO: Freda Nelson
Location: 7X06
Art Unit : 3629
Tuesday, December 07, 2004

Case Serial Number: 09/769511

From: Janice Burns
Location: EIC 3600
PK5-Suite 804
Phone: 305-5783

Janice.burns@uspto.gov

Search Notes

Dear Examiner

Please read through the following results. I found a one article from Dec 2000 that was good (red tab). Also there are a couple of Yale professors (Ian Ayres and Barry Nalebuff) that have written a lot about making telemarketers pay their stuff is at the end of the pile.

If you have any questions please feel free to contact me.

Janice

Griffin, Etelka

92

From: Lehman, Karen
Sent: Tuesday, November 30, 2004 1:30 PM
To: Griffin, Etelka
Subject: FW: Generic form response

-----Original Message-----

From: STIC-EIC3600
Sent: Tuesday, November 30, 2004 1:29 PM
To: Lehman, Karen
Subject: FW: Generic form response

-----Original Message-----

From: Unknown@Unknown.com [mailto:Unknown@Unknown.com]
Sent: Tuesday, November 30, 2004 1:17 PM
To: STIC-EIC3600
Subject: Generic form response

ResponseHeader=Commercial Database Search Request

AccessDB#=

138980

LogNumber=

Searcher=

SearcherPhone=

SearcherBranch=

MyDate=Tue Nov 30 13:17:04 EST 2004

submitto=STIC-EIC3600@uspto.gov

Name=Freda Nelson

Empno=70195

Phone=703-305-0261

Artunit=3629

Office=CPK5,7X06

Serialnum=09/769511

PatClass=705/400

Earliest=

Formatl=paper

Searchtopic=ABSTRACT - A set of user specified access cost information to be applied to incoming calls, is stored for given user terminals (104-1-104-M). An amount to charge an originator of the incoming call is determined partly, based on stored user specified access cost information.

USE - For controlling access of telemarketers or other call originators in PSTN or other communication network. Also for other communication system applications including applications involving e-mail solicitations over Internet, pages output through paging networks, and calls, e-mails or pages transmitted through wireless network.

ADVANTAGE - Reduces the likelihood that a given consumer or user will receive unwanted calls, while also providing information that can be used by telemarketers and other call originators to better target their calls.

Comments=

send=SEND